



# Consolidated Community Benefit Plan FISCAL YEAR 2023

Kaiser Foundation Hospitals in California

**WOODLAND HILLS** Southern California Region

Submitted to the California Department of Health Care Access and Information in compliance with Senate Bill 697, California Health and Safety Code Section 127350

# Kaiser Foundation Hospitals (KFH)

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## **I. Introduction and Background**

### **A. About Kaiser Permanente**

Kaiser Permanente is an integrated health care delivery system comprised of Kaiser Foundation Hospitals, Kaiser Foundation Health Plan, and physicians in the Permanente Medical Groups. For 75 years, Kaiser Permanente has been committed to shaping the future of health and health care — and helping our members, patients, and communities experience more healthy years. We are recognized as one of America’s leading health care providers and nonprofit health plans.

Kaiser Permanente is committed to helping shape the future of health care. Founded in 1945, Kaiser Permanente has a mission to provide high- quality, affordable health care services and to improve the health of our members and the communities we serve. We currently serve 12.6 million members in 8 states and the District of Columbia. Care for members and patients is focused on their total health and guided by their personal Permanente Medical Group physicians, specialists, and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery, and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education, and the support of community health.

### **B. About Kaiser Permanente Community Health**

At Kaiser Permanente, we recognize that where we live and how we live has a big impact on our health and well-being. Our work is driven by our mission: to provide high-quality, affordable health care services and to improve the health of our members and our communities. It’s also driven by our heritage of prevention and health promotion, and by our conviction that good health is a fundamental right.

As the nation’s largest nonprofit, integrated health system, Kaiser Permanente is uniquely positioned to improve the health and wellbeing of the communities we serve. We believe that being healthy isn’t just a result of high-quality medical care. Through our resources, reach, and partnerships, we are addressing unmet social needs and community factors that impact health. Kaiser Permanente is accelerating efforts to broaden the scope of our care and services to address all factors that affect people’s health. Having a safe place to live, enough money in the bank, access to healthy meals and meaningful social connections is essential to total health. Now is a time when our commitment to health and values compel us to do all we can to create more healthy years for everyone. We also share our financial resources, research, nurses and physicians, and our clinical practices and knowledge through a variety of grantmaking and investment efforts.

As we reflect on how 2020 changed the world, we must recognize that communities everywhere are coping with unprecedented challenges magnified by the COVID-19 pandemic and a renewed struggle for racial equity and social justice.

Through our continued focus on expanding our community health approach we laid the foundation for an acceleration of work to meet the challenges posed by the public health crises we now face. We dedicated ourselves to improving the social health of our 12.6 million members and the millions of people who live in the communities we serve.

Learn more about Kaiser Permanente Community Health at <https://about.kaiserpermanente.org/community-health>.

For information on the CHNA, refer to the [2022 Community Health Needs Assessments and Implementation Strategies](http://www.kp.org/chna) (<http://www.kp.org/chna>).

### **C. Purpose of the Report**

Since 1996, Kaiser Foundation Hospitals (KFH) in Northern and Southern California (NCAL, SCAL) have annually submitted to the California Department of Health Care Access and Information (HCAI) a Consolidated Community Benefit Plan, commonly referred to as the SB 697 Report (for Senate Bill 697 which mandated its existence). This plan fulfills the annual year-end community benefit reporting regulations under California Health and Safety Code, Section 127340 et seq. The report provides detailed information and financial data on the Community Benefit programs, services, and activities provided by all KFH hospitals in California.

## II. Overview and Description of Community Benefit Programs Provided

### A. California Kaiser Foundation Hospitals Community Benefit Financial Contribution

In California, KFH owns and operates 36 hospitals: 21 community hospitals in Northern California and 15 in Southern California, all accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO). KFH hospitals are located in Anaheim, Antioch, Baldwin Park, Downey, Fontana, Fremont, Fresno, Irvine, Los Angeles, Manteca, Modesto, Moreno Valley, Oakland, Ontario, Panorama City, Redwood City, Richmond, Riverside, Roseville, Sacramento, San Diego, San Francisco, San Jose, San Leandro, San Marcos, San Rafael, Santa Clara, Santa Rosa, South Bay, South Sacramento, South San Francisco, Vacaville, Vallejo, Walnut Creek, West Los Angeles, and Woodland Hills.

In 2023, Kaiser Foundation Hospitals in Northern and Southern California Regions provided a total of \$1,156,318,352 in Community Benefit for a diverse range of community projects, medical care services, research, and training for health and medical professionals. These programs and services are organized in alignment with SB697 regulations:

- Medical Care Services for Vulnerable Populations
- Other Benefits for Vulnerable Populations
- Benefits for the Broader Community
- Health, Research, Education and Training

A breakdown of financial contributions is provided in Tables A. Note that 'non-quantifiable benefits' will be highlighted in the Year end Results section of KFH Community Benefit Plan, where applicable.

Table A

**2023 Community Benefits Provided by Kaiser Foundation Hospitals in California** (Endnotes in Appendix)

Category	Total Spend
<b>Medical Care Services for Vulnerable Populations</b>	
Medi-Cal shortfall <sup>1</sup>	\$487,302,412
Charity care: Charitable Health Coverage Programs	\$869
Charity care: Medical Financial Assistance Program <sup>2</sup>	\$397,648,749
Grants and donations for medical services <sup>3</sup>	\$26,274,860
<b>Subtotal</b>	<b>\$911,226,891</b>
<b>Other Benefits for Vulnerable Populations</b>	
Watts Counseling and Learning Center <sup>4</sup>	\$3,749,364
Educational Outreach Program <sup>4</sup>	\$887,210
Youth Internship and Education programs <sup>5</sup>	\$3,957,337
Grants and donations for community-based programs <sup>6</sup>	\$17,168,458
Community Benefit administration and operations <sup>7</sup>	\$11,527,980
<b>Subtotal</b>	<b>\$37,290,349</b>
<b>Benefits for the Broader Community</b>	
Community health education and promotion programs	\$1,282,138
Community Giving Campaign administrative expenses	\$408,191
Grants and donations for the broader community <sup>8</sup>	\$12,993,928
National Board of Directors fund	\$742,729
<b>Subtotal</b>	<b>\$15,426,986</b>
<b>Health Research, Education, and Training</b>	
Graduate Medical Education <sup>9</sup>	\$119,236,704
Non-MD provider education and training programs <sup>10</sup>	\$32,312,529
Grants and donations for the education of health care professionals <sup>11</sup>	\$476,947
Health research	\$40,347,947
<b>Subtotal</b>	<b>\$192,374,126</b>
<b>TOTAL COMMUNITY BENEFITS PROVIDED</b>	<b>\$1,156,318,352</b>

## B. Medical Care Services for Vulnerable Populations

### Medi-Cal

Kaiser Permanente provides coverage to Medi-Cal members in 22 counties in California through both direct contracts with the Department of Health Care Services (DHCS), and through delegated arrangements with other Medi-Cal managed care plans (MCPs). Kaiser Permanente also provides subsidized health care on a fee-for-service basis for Medi-Cal beneficiaries not enrolled as KFHP members. Reimbursement for some services is usually significantly below the cost of care and is considered subsidized care to non-member Medi-Cal fee-for-service patients.

### Charitable Health Coverage

The Charitable Health Coverage program provides health care coverage to low-income individuals and families who don't have access to other public or private health coverage. CHC programs work by enrolling qualifying individuals in a Kaiser Permanente Individual and Family Health Plan. Through CHC, members' monthly premiums are subsidized, and members do not have to pay copays or out-of-pocket costs for most care at Kaiser Permanente facilities. Through CHC, members have a medical home that includes comprehensive coverage, preventive services and consistent access through the "front door" of the health delivery system.

### Medical Financial Assistance

The Medical Financial Assistance program (MFA) improves health care access for people with limited incomes and resources and is fundamental to Kaiser Permanente's mission. Our MFA program helps low-income, uninsured, and underinsured patients receive access to care. The program provides temporary financial assistance or free care to patients who receive health care services from our providers, regardless of whether they have health coverage or are uninsured.

## C. Other Benefits for Vulnerable Populations

### Watts Counseling and Learning Center (SCAL)

Since 1967, the Watts Counseling and Learning Center (WCLC) has been a valuable community resource for low-income, inner-city families in South Central Los Angeles. WCLC provides mental health and counseling services, educational assistance to children with learning disabilities, and a state-licensed and nationally accredited preschool program. Kaiser Permanente Health Plan membership is not required to receive these services and all services are offered in both English and Spanish. This program primarily serves the KFH-Downey, KFH-South Bay and KFH-West LA communities.

### Educational Outreach Program (SCAL)

Since 1992, Educational Outreach Program (EOP) has been empowering children and their families through several year-round educational, counseling, and social programs. EOP helps individuals develop crucial life-skills to pursue higher education, live a healthier lifestyle through physical activity and proper nutrition, overcome mental obstacles by participating in counseling, and instill confidence to advocate for the community. EOP primarily serves the KFH-Baldwin Park community.

#### **Youth Internship and Education Programs (NCAL and SCAL)**

Youth workforce programs such as the Summer Youth Employment Programs, IN-ROADS or KP LAUNCH focus on providing underserved diverse students with meaningful employment experiences in the health care field. Educational sessions and motivational workshops introduce them to the possibility of pursuing a career in health care while enhancing job skills and work performance. These programs serve as a pipeline for the organization and community-at-large, enhancing the future diversity of the health care workforce.

### **D. Benefits for the Broader Community**

#### **Community Health Education and Health Promotion Programs (NCAL and SCAL)**

Health Education provides evidence-based clinically effective programs, printed materials, and training sessions to empower participants to build healthier lifestyles. This program incorporates tested models of behavior change, individual/group engagement and motivational interviewing as a language to elicit behavior change. Many of the programs and resources are offered in partnership with community-based organizations, and schools.

#### **Kaiser Permanente Educational Theatre (NCAL and SCAL)**

Kaiser Permanente's Educational Theatre has inspired and empowered millions of students and adults in communities to make healthy choices. Educational Theatre offers a wide range of award-winning theatrical productions and interactive workshops to schools throughout the Kaiser Permanente footprint.

Using the power of theatre and storytelling, our programs directly connect with students and adults through relatable characters and real-life situations. Audiences see themselves represented onstage in our culturally and ethnically diverse casts allowing them to connect with the narrative and educational messages in a meaningful way. Our team builds on this connection, inspiring students, and adults alike to make healthy choices and build stronger communities.

### **E. Health Research, Education, and Training Programs**

#### **Graduate Medical Education (GME)**

The Graduate Medical Education (GME) program provides training and education for medical residents and interns in the interest of educating the next generation of physicians. Residents are offered the opportunity to serve a large, culturally diverse patient base in a setting with sophisticated technology and information systems, established clinical guidelines and an emphasis on preventive and primary care. The majority of medical residents are studying within the primary care medicine areas of family practice, internal medicine, obstetrics-gynecology, pediatrics, preventive medicine, and psychiatry.

### **Non-MD Provider Education and Training Programs**

Kaiser Permanente provides a range of training and education programs for nurse practitioners, nurses, radiology and sonography technicians, physical therapists, post-graduate psychology and social work students, pharmacists, and other non-physician health professionals. This includes Northern California Region's Kaiser Permanente School of Allied Health Sciences, which offers 18-month training programs in sonography, nuclear medicine, and radiation therapy, and Southern California Region's Hippocrates Circle Program, which was designed to provide youth from under-represented communities and diverse backgrounds with an awareness of career opportunities as a physician.

### **Health Research**

Kaiser Permanente's research efforts are core to the organization's mission to improve population health, and its commitment to continued learning. Kaiser Permanente researchers study critical health issues such as cancer, cardiovascular conditions, diabetes, behavioral and mental health, and health care delivery improvement. Kaiser Permanente's research is broadly focused on three themes: understanding health risks; addressing patients' needs and improving health outcomes; and informing policy and practice to facilitate the use of evidence-based care.

Kaiser Permanente is uniquely positioned to conduct research due to its rich, longitudinal, electronic clinical databases that capture virtually complete health care delivery, payment, decision-making and behavioral data across inpatient, outpatient, and emergency department settings.

### III. Community Served

#### A. Kaiser Permanente's Definition of Community Served

Kaiser Permanente defines the community served by a hospital as those individuals residing within its hospital service area. A hospital service area includes all residents in a defined geographic area surrounding the hospital and does not exclude low-income or underserved populations.

#### B. Demographic Profile of Community Served

[KFH-Woodland Hills and West Ventura County service areas demographic profile](#)

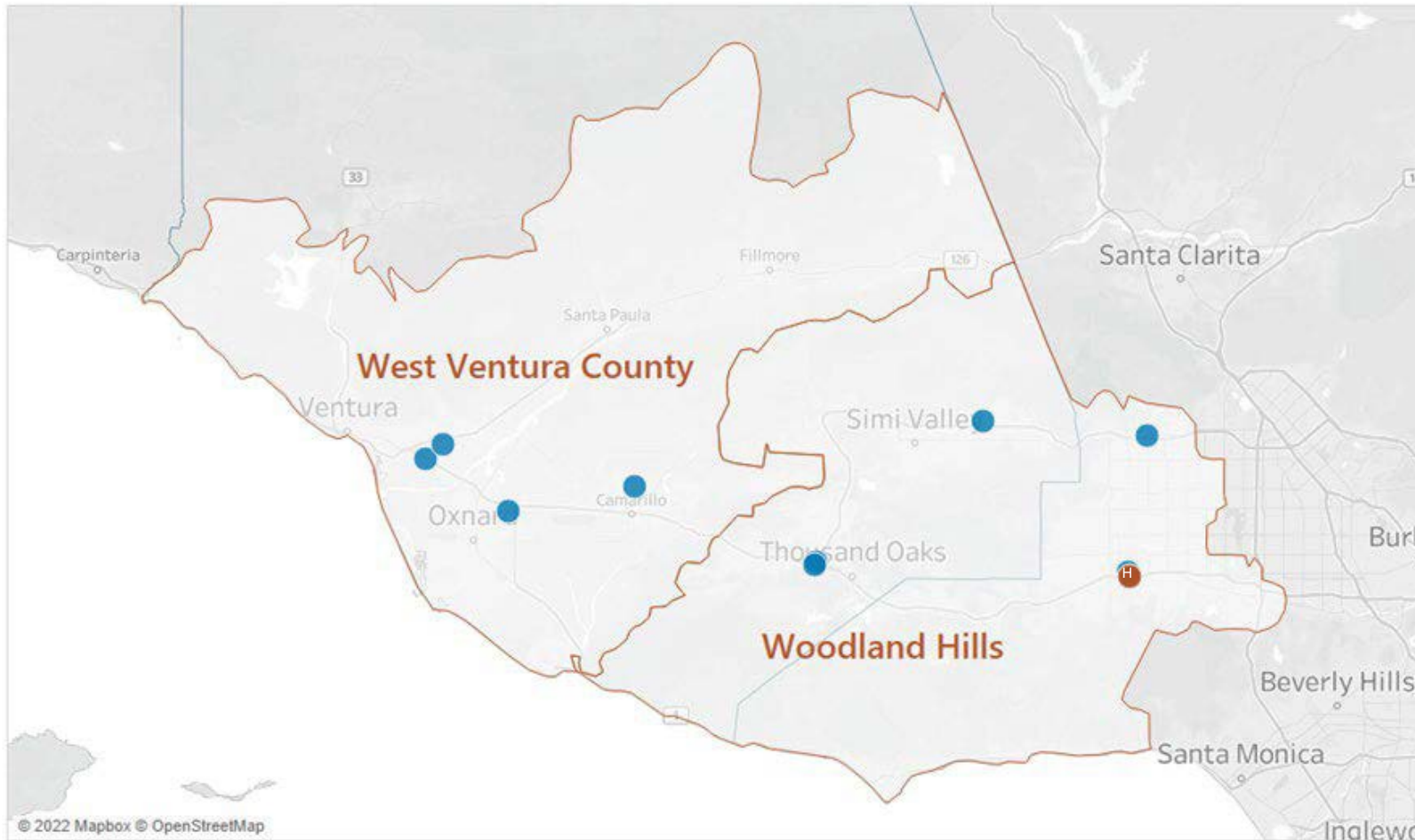
	Woodland Hills	West Ventura County
<b>Total population:</b>	<b>938,476</b>	<b>515,366</b>
American Indian/Alaska Native	0.2%	0.3%
Asian	12.7%	6.0%
Black	2.9%	2.0%
Hispanic	26.4%	57.0%
Multiracial	3.5%	2.2%
Native Hawaiian/other Pacific Islander	0.1%	0.2%
Other race/ethnicity	0.2%	0.1%
White	53.9%	32.2%
Under age 18	20.6%	24.3%
Age 65 and over	16.2%	13.9%

SOURCE: AMERICAN COMMUNITY SURVEY, 2015-2019

### C. Map and Description of Community Served

KFH-Woodland Hills and West Ventura County service areas

 Kaiser Permanente hospital     Kaiser Permanente medical offices



The KFH-Woodland Hills and West Ventura County service areas include the west end of the San Fernando Valley and Ventura County, including the communities of Agoura, Calabasas, Camarillo, Canoga Park, Chatsworth, Encino, Fillmore, Moorpark, Newbury Park, Northridge, Oxnard, Porter Ranch, Reseda, Santa Paula, Sherman Oaks (west), Simi Valley, Tarzana, Thousand Oaks, Topanga, Ventura, Winnetka, and Woodland Hills.

## IV. Description of Community Health Needs Addressed

KFH-Woodland Hills and West Ventura County are addressing the following health needs during the 2023-2025 Implementation Strategy period. For information about the process and criteria used to select these health needs and the health needs that were not selected (and the rationale), please review the [2022 CHNA Report and the 2023-2025 Implementation Strategy Report](#). (<http://www.kp.org/chna>).

### A. Health Needs Addressed

1. **Access to care:** Within the Woodland Hills service area, residents are less likely to be insured than the California average. Geographic disparities in insurance rates, including of insured children, are also associated with race: ZIP codes with a higher percent of people of color tend to have a lower percent of individuals insured (both for adult and children). A fear of embarrassment about accessing services such reproductive health services, mental health services, and substance use services was also identified, particularly in West Ventura. Health education among the general public was also identified as a concern in both West Ventura and Woodland Hills, including a lack of understanding of available services, and a misunderstanding of vaccines. A lack of transportation to services and a lack of culturally or linguistically appropriate services was also identified.
2. **Education:** Residents of the West Ventura service area have less formal education than the average American. In addition, 4<sup>th</sup> grade students in West Ventura score worse on state exams than the national average. In both West Ventura and Woodland Hills, additional geographic disparities are closely associated with race: areas with a higher percent of non-White residents tend to have fewer adults with a high school diploma and lower preschool enrollment rates. In addition, expanding partnerships with schools, particularly for the purpose of improving health education, was recommended.
3. **Housing:** The median rental cost in the Woodland Hills service area is roughly \$2,200, and in the West Ventura service area is roughly \$1,700, both of which are much higher than the national rate. The percent of income spent on mortgage costs is also much higher than the national average in both service areas. In addition, ZIP codes with a higher percent of people of color tend to have lower home ownership rates in both service areas, and more overcrowded housing in the Woodland Hills service area. The lack of permanent supportive housing for persons experiencing homelessness was also identified as one of the biggest challenges to addressing health needs in both service areas.
4. **Mental & behavioral health:** In both Woodland Hills and West Ventura, mental health was identified as a need of growing concern, especially since the start of the COVID-19 pandemic. A lack of staff and a lack of specialized services were listed as some of the biggest challenges to addressing mental health needs. In addition, improved coordination with other health services, eliminating payment inequities for mental health staff, and providing improved health education (to reduce mental health stigma) were recommended. Additional education for health care providers and employers related to trauma informed care and cultural humility was also identified as a need, and as a strategy that could reduce health disparities and inequities.

- 5. Chronic disease & disability:** Heart disease, diabetes, and asthma are more prevalent in the Woodland Hills service area compared to the national average. Asthma is also more prevalent in the West Ventura service area compared to the national average. However, in the city of Oxnard, diabetes and obesity rates are relatively high, as are self-described rates of “fair or poor” health. Adding or expanding additional community health organizations, healthy food options, and early intervention programs in schools were identified as effective points of intervention in preventing and reducing the negative impact of chronic disease and disability.
- 6. Income & employment:** Significant geographic disparities in income are closely associated with race in both West Ventura and Woodland Hills. Higher poverty rates and lower median household incomes more prevalent in ZIP codes with a higher percent of people of color. In addition, higher unemployment rates are also more prevalent in these ZIP codes in West Ventura. Income and employment needs are also closely associated with other needs, including housing, education, and access to care. Providing jobs training for underemployed and unemployed individuals, including training that can help address health care provider shortages were recommended.

## **B. Health Needs Not Addressed**

KFH-Woodland Hills and West Ventura County are addressing all significant needs identified in the 2022 CHNA implementation strategy.

## V. Year-End Results

### A. Community Benefit Financial Resources

Total Community Benefit expenditures are reported as follows:

- Medical care services for vulnerable populations include unreimbursed inpatient costs for participation in Kaiser Permanente-subsidized and government-sponsored health care insurance programs.
- Since 2006, figures for subsidized products have been reported on a cost-basis, (e.g., the difference of total revenues collected for services less direct and indirect expenses).
- Grant and donations are recorded in the general ledger in the appropriate amount and accounting period on an accrual, not cash basis. The amount reported reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures are not available, dollars are allocated to each hospital based on the percentage of KFHP members.
- The unreimbursed portion of medical, nursing, and other health care professional education and training costs are included.

Resource allocations are reported, as follows:

- Financial expenditures are reported in exact amounts, if available, by hospital service area.
- If exact financial expenditure amounts are not available by hospital service area, then regional expenses are allocated proportionally based on KFHP membership or other quantifiable data.

**Table B****KFH-Woodland Hills and West Ventura County Community Benefits Provided in 2023** (Endnotes in Appendix)

<b>Category</b>	<b>Total Spend</b>
<b>Medical Care Services for Vulnerable Populations</b>	
Medi-Cal shortfall <sup>1</sup>	\$6,407,157
Charity care: Medical Financial Assistance Program <sup>2</sup>	\$6,955,000
Grants and donations for medical services <sup>3</sup>	\$141,620
<b>Subtotal</b>	<b>\$13,503,777</b>
<b>Other Benefits for Vulnerable Populations</b>	
Youth Internship and Education programs <sup>5</sup>	\$24,782
Grants and donations for community-based programs <sup>6</sup>	\$456,312
Community Benefit administration and operations <sup>7</sup>	\$413,818
<b>Subtotal</b>	<b>\$894,912</b>
<b>Benefits for the Broader Community</b>	
Community health education and promotion programs	\$74,257
Community Giving Campaign administrative expenses	\$9,876
Grants and donations for the broader community <sup>8</sup>	\$21,914
National Board of Directors fund	\$16,953
<b>Subtotal</b>	<b>\$123,000</b>
<b>Health Research, Education, and Training</b>	
Graduate Medical Education <sup>9</sup>	\$1,081,611
Non-MD provider education and training programs <sup>10</sup>	\$282,329
Grants and donations for the education of health care professionals <sup>11</sup>	\$16,950
Health research	\$407,691
<b>Subtotal</b>	<b>\$1,788,581</b>
<b>TOTAL COMMUNITY BENEFITS PROVIDED</b>	<b>\$16,310,271</b>

## B. Examples of Activities to Address Selected Health Needs

All Kaiser Foundation Hospitals (KFH) carefully consider the evidence-base when determining which goals, strategies, and related activities would be most effective in addressing priority health needs. It is anticipated that successful implementation of key activities (programs, grants, collaborations, and/or in-kind assets), tied to key goals and strategies, can contribute toward improving the priority health needs in the community. For information on the goals and strategies that were selected for each health need, please refer to the [2022 CHNA Report and the 2023-2025 Implementation Strategy Report](http://www.kp.org/chna) (<http://www.kp.org/chna>).

Mechanisms for monitoring progress are tailored to each activity and may include the collection and documentation of tracking measures such as number of grants awarded, total investments, and number of people reached/served. Kaiser Permanente also conducts evaluation of larger grant initiatives to understand both progress and outcomes. In addition to internal monitoring and evaluation, Kaiser Permanente requires grantees to track and report outcomes of the projects for which they have received funding.

The tables below provide highlights for a select number of programs, grants, collaborations and/or assets that aim to address the identified health needs for KFH-Woodland Hills and West Ventura County. The examples provided below are illustrations and not an exhaustive list.

Kaiser Permanente, Southern California's Educational Theatre program provided the following services:

- 3 events in KFH-West Ventura communities, reaching 471 youth and 19 adults across 2 locations.
- 9 events in KFH-Woodland Hills communities, reaching 840 youth and 43 adults across 4 locations.

In addition to the highlights outlined in the tables to address specific health needs, Kaiser Permanente SCAL provided significant contributions to the California Community Foundation (CCF) in the interest of funding effective long-term, strategic community benefit initiatives. These CCF-managed funds, however, are not included in the financial totals for 2023.

Need	Examples of most impactful efforts
<p><b>Access to Care</b></p>	<p><b>Medi-Cal and Charity Care:</b>                      In 2023, KFH-Woodland Hills and West Ventura provided access to care to 22,349 Medi-Cal members and provided financial assistance to 4,633 people through the Medical Financial Assistance (MFA) program.</p>
	<p><b>California Health Care Safety Net Institute (SNI)'s Core Programming:</b>                      The mission of SNI is to support California's public health care systems by shaping state health policy, providing performance measurement and reporting expertise, and accelerating decision-making and learning, within and across member systems. SNI was awarded \$300,000 over a year as one of the organizations in the Safety Net Partnership Initiative Clinic Consortia Cohort. As part of this cohort, SNI's core programming will support California's public health care systems through programming that improves system capacity to deliver higher quality, more equitable, and efficient health care. This is expected to improve public health care systems that serve Californians in 15 counties. (This grant impacts 15 hospital service areas in SCAL)</p>
	<p><b>California Primary Care Association (CPCA) Core Support:</b>                      The mission of the CPCA is to lead and position community clinics, health centers, and networks through advocacy, education, and services as key players in the healthcare delivery system to improve the health status of their communities. CPCA was awarded \$400,000 over a year as one of 12 organizations across California in the Safety Net Partnership Initiative Clinic Consortia Cohort. As part of this cohort, CPCA will provide core services (training, technical assistance, convenings, conferences, and peer networks), and outreach activities to strengthen and engage membership and education of policymakers. (This grant impacts 15 hospital service areas in SCAL)</p>

Need	Examples of most impactful efforts
	<p><b>Advancing Health and Wellness in Ventura County:</b>                      The mission of the Westminster Free Clinic is to strengthen the capacity of uninsured, working-poor individuals and their families in Ventura County to thrive by providing free health care and health-supporting services, meeting their immediate needs, and serving as a training site for students to explore careers in healthcare. Our partnership with Westminster Free Clinic supports services provided by volunteer healthcare professionals with support from interns in the Teen Healthcare Careers Internship Program. Many interns are low-income, first-generation, and Latino. The project increases the economic mobility for youth in the program and prepares the future healthcare workforce to meet the primary care needs of the community. The program provides free primary care, prevention services, and services that address other determinants of health, including weekly healthy food and other economic supports for families. This is expected to serve uninsured and underinsured people across Ventura County through Thousand Oaks, Oxnard, and Santa Paula. (This grant impacts 1 hospital service area in SCAL)</p>
<p><b>Education</b></p>	<p><b>Immigrant Youth Social Literacy &amp; Health Solutions:</b>                      The mission of the Safe Passage Youth Foundation is to serve minority children of color with wrap-around social services, food relief, nutrition, housing, mental health counseling, vocational training, and access to primary and secondary education assistance. Our partnership with Safe Passage Youth Foundation supports bilingual pediatric screening for health needs, youth literacy, public health education, and reductions in drug abuse and gang involvement. This is expected to serve approximately 1,000 Spanish-speaking youth and adults who live below the Federal Poverty Level, many of whom are homeless or housing insecure. (This grant impacts 1 hospital service area in SCAL)</p> <p><b>Youth Leadership and Education Project:</b>                      The mission of Future Leaders of America is to develop youth resiliency and leadership to create long-lasting systemic change by empowering and mobilizing youth leaders to advocate for policies that improve their lives and the lives of their peers and their communities. Our partnership with Future Leaders of America supports the Youth Leadership and Education Project. The program works with disenfranchised, low-income, and first-generation youth by eliminating barriers to education and supporting them on their educational journey to help them reach their full potential. This is expected to serve 100 students. (This grant impacts 1 hospital service area in SCAL)</p>

Need	Examples of most impactful efforts
	<p><b>Access to Education for Greater Ventura:</b>                      The mission of the Boys and Girls Club of Ventura, Inc. is to provide a positive place for all youth, especially those who need us most, and quality programs to help them become healthy, responsible, confident, and productive members of our community. Our partnership with the Boys and Girls Club of Ventura, Inc. supports access to education. The project provides a strategic blend of educational opportunities to fill gaps in learning during out-of-school time with strategic mentoring, academic and skill-building support, and empowerment to lead to lifelong success. This is expected to serve 500 individuals via 4 Clubhouses: West Ventura serves youth in a housing community; stand-alone sites serve youth 6-18 years of age in Ventura and Saticoy, and there is a teen center in Oak View. (This grant impacts 1 hospital service area in SCAL)</p>
<p><b>Housing</b></p>	<p><b>Medical Respite Initiative:</b>                      The mission of the National Health Care for the Homeless Council is to build an equitable, high-quality healthcare system through training, research, and advocacy in the movement to end homelessness. National Health Care for the Homeless Council was awarded \$1,925,000 over 18 months. The National Institute for Medical Respite Care (NIMRC) will strengthen the ecosystem for medical respite care programs by increasing program capacity, piloting a medical respite certification process, and strengthening the viability of partnerships in California through CalAIM, statewide convening for providers and stakeholders. This is expected to engage programs across the county that help individuals experiencing homelessness. (This grant impacts 7 hospital service areas in SCAL)</p> <p><b>We Are Los Angeles:</b>                      The mission of the Mayor's Fund for Los Angeles is to bring together the private, philanthropic, non-profit, and government resources to take on the City's most pressing challenges. The Mayor's Fund for Los Angeles was awarded \$400,000 over a year. The program will help address the emergency need to keep Angelenos housed and stem the tide of homelessness. This is expected to serve vulnerable Angelenos by directly connecting them to healthcare, food, childcare, financial support, and emergency legal services. (This grant impacts 6 hospital service areas in SCAL)</p>

Need	Examples of most impactful efforts
	<p><b>United to End Homelessness's Landlord Engagement Program:</b>                      The mission of the United Way of Ventura County is to improve lives by inspiring and mobilizing our caring power and resources in our community. Our partnership supports the United to End Homelessness - Landlord Engagement Program, which advocates for affordable housing and increases the housing supply for those experiencing homelessness via outreach, recruitment, business incentives, and retention of landlords working with housing vouchers/subsidies. This is expected to serve 100 unhoused individuals, families, transitional-age youth ages 18-24, and veterans living in Ventura County. (This project impacts 1 hospital service area in SCAL)</p>
<p><b>Mental and Behavioral Health</b></p>	<p><b>Policy Research and Systems Change Initiative:</b>                      The mission of the Steinberg Institute is to transform California's mental health and substance use care systems through education, advocacy, accountability, and inspired leadership. Our partnership with the Steinberg Institute will leverage data to bring greater transparency to behavioral health spending, track outcomes for those receiving care, educate decision-makers and stakeholders about findings, and implement policies and practices that improve systems of care. (This partnership impacts 15 hospital service areas in SCAL)</p>
	<p><b>Thriving Schools Project:</b>                      The mission of Los Angeles County Office of Education (LACOE) is to improve the lives of students and our educational community through service, leadership, and advocacy. Our partnership with LACOE supports elementary through high school students. The initiative uses a multifaceted collaborative approach to ensure that all students access the high-quality public education and the wrap-around support services. LACOE in partnership with various agencies will lead the Thriving Schools Project in Los Angeles County through the development of a professional learning series and networking opportunities to improve communication and collaboration among community partners to expand health and wellness for students and staff. This is expected to serve 5,000 participants including staff, parents, and students. (This partnership impacts 7 hospital service areas in SCAL)</p>

Need	Examples of most impactful efforts
	<p><b>Voz de La Mujer Indigena:</b>                      The mission of the Mixteco Indigena Community Organizing Project is to support, organize, and empower the Indigenous migrant communities in California's Central Coast. Our partnership with Voz de la Mujer Indigena (Voice of the Indigenous Woman) supports domestic violence prevention and early intervention. The program uses culturally competent strategies, including Indigenous healing practices, to enhance current mental health approaches. Outreach, education, peer support, and case management services are designed to meet Indigenous women's specific cultural and language needs. This is expected to serve 1,000 clients. (This grant impacts 1 hospital service area in SCAL)</p>
<p><b>Chronic Disease and Disability</b></p>	<p><b>Ventura County Food Security:</b>                      The mission of Food Share, Inc. is to lead the fight against hunger in Ventura County. Our partnership with Food Share, Inc. will provide accessible and sustainable food assistance programs to address the immediate needs of individuals and families, while promoting long-term self-sufficiency and community resilience throughout Ventura County. This is expected to serve about 1,000 individuals. (This grant impacts 1 hospital service area in SCAL)</p>
	<p><b>Ventura County Youth Wellness Initiative:</b>                      The mission of the Students for Eco-Education and Agriculture, Inc. is to educate students and the greater community about the farm origins of food and agriculture's contribution to nutritional well-being through firsthand classroom and outdoor experiential STEM-based learning. Our partnership with Students for Eco-Education and Agriculture supports their leadership of the Ventura County Youth Wellness Initiative, which will address nutrition knowledge gaps and food insecurity amongst a diverse socioeconomic demographic of students, focusing on Title 1 elementary schools. Through food literacy, supply chain, local nutrition education, and community collaborations, the program will inspire and empower students to increase consumption of local fruits and vegetables, improving health outcomes. This project is expected to serve 5,650 students. (This grant impacts 1 hospital service area in SCAL)</p>
	<p><b>West Valley Family YMCA Food Security Program:</b>                      The mission of the YMCA of Metropolitan Los Angeles is to strengthen communities through youth development, healthy living, and social responsibility. Our partnership with the West Valley Family YMCA addresses food insecurity in the under-resourced communities of Reseda, Canoga Park, Winnetka, and Tarzana with healthy produce, food distribution programs, and opportunities to enhance overall well-being. This is expected to serve 2,000 individuals. (This grant impacts 1 hospital service area in SCAL)</p>

Need	Examples of most impactful efforts
<p><b>Income &amp; Employment</b></p>	<p><b>Advancing Health Equity and Economic Opportunity:</b>                      The mission of Communities Lifting Communities (CLC) is to advance systems change and promote intercultural health equity through effective use of data, prevention strategies, leadership, and partnerships. Our partnership with CLC supports Kaiser Permanente's commitment to moving beyond simply treating the symptomatic results of racial and economic inequity and toward a realignment of all institutional resources to fight inequities at the root by building community wealth. CLC will convene the Southern California Anchor Collaborative and Los Angeles County Community Health Assessment and Action Partnership to lead synergistic work at the county level across multiple hospitals to find agreement on financial investments to address pressing health needs and inequalities such as homelessness. CLC will coordinate with the Hospital Association of Southern California for the regional collaboration of hospitals, health systems, and partner organizations exploring and implementing workforce development, purchasing, and investing anchor strategies. This is expected to include 215 hospital and health systems leaders. (This partnership impacts 15 hospital service areas in SCAL)</p>
	<p><b>Public Health Internship Program:</b>                      The mission of California Lutheran University is to educate leaders for a global society who are strong in character and judgment, confident in their identity and vocation, and committed to service and justice. Our partnership with California Lutheran University supports the Program for Public Health Internships. The program includes experiential learning, and professional development via mutually beneficial partnerships with community organizations. Students, especially those from and wanting to serve underrepresented populations, will be supported financially through scholarships to participate in internship experiences to improve their readiness to pursue a career in public health. This is expected to serve 10 students. (This grant impacts 1 hospital service area in SCAL)</p>
	<p><b>Promoting Diverse Business Growth in Southern California:</b>                      The mission of the Women's Economic Ventures is the economic empowerment of underserved and disadvantaged entrepreneurs, cultivating the inherent power within each woman, regardless of background, enabling them to realize their dreams, attain financial independence, and achieve success on their terms through entrepreneurship. As one of 13 organizations in the Diverse Business Growth cohort, Women's Economic Ventures provides business training, financial education, consulting, and access to capital. This is expected to serve 165 underserved entrepreneurs (women, low-income, people of color) in Ventura County. (This project impacts 1 hospital service area in SCAL)</p>

# VI. Appendix

## Appendix A

### 2023 Community Benefits Provided by Hospital Service Area in California

NORTHERN CALIFORNIA HOSPITALS	
Hospital	Amount
Antioch	\$31,299,825
Fremont	\$11,290,424
Fresno	\$20,928,037
Manteca	\$41,130,654
Modesto	\$22,586,200
Oakland	\$69,132,545
Redwood City	\$25,331,007
Richmond	\$36,688,203
Roseville	\$48,570,614
Sacramento	\$78,361,475
San Francisco	\$35,219,854
San Jose	\$35,629,222
San Leandro	\$36,579,806
San Rafael	\$16,871,517
Santa Clara	\$54,423,351
Santa Rosa	\$30,471,515
South Sacramento	\$59,522,915
South San Francisco	\$14,393,214
Vacaville	\$23,431,991
Vallejo	\$35,420,809
Walnut Creek	\$24,925,238
<b>Northern California Total</b>	<b>\$752,208,416</b>

SOUTHERN CALIFORNIA HOSPITALS	
Hospital	Amount
Anaheim	\$25,957,244
Baldwin Park	\$26,269,304
Downey	\$34,837,164
Fontana	\$61,085,066
Irvine	\$5,742,425
Los Angeles	\$59,171,816
Moreno Valley	\$11,117,047
Ontario	\$9,683,018
Panorama City	\$26,160,525
Riverside	\$26,225,914
San Diego (2 hospitals)	\$36,592,118
San Marcos	\$5,154,330
South Bay	\$20,830,614
West Los Angeles	\$38,973,081
Woodland Hills	\$16,310,271
<b>Southern California Total</b>	<b>\$404,109,936</b>

## Appendix B

### Endnotes

- <sup>1</sup> Amount includes hospital-specific, unreimbursed expenditures for Medi-Cal Managed Care members and Medi-Cal Fee-for-Service beneficiaries on a cost basis.
- <sup>2</sup> Amount includes unreimbursed care provided to patients who qualify for Medical Financial Assistance on a cost basis.
- <sup>3</sup> Figures reported in this section for grants and donations consist of charitable contributions to community clinics and other safety-net providers and support access to care.
- <sup>4</sup> Applicable to only SCAL - Watts Counseling and Learning Center's service expenses are divided among three hospitals: KFH-Downey, KFH-South Bay, and KFH-West Los Angeles. Educational Outreach Program service expenses are only applicable to KFH-Baldwin Park.
- <sup>5</sup> Figures reported in this section are expenses for youth internship and education programs for under-represented populations.
- <sup>6</sup> Figures reported in this section for grants and donations consist of charitable contributions to community-based organizations that address the nonmedical needs of vulnerable populations.
- <sup>7</sup> The amount reflects the costs of the community benefit department and related operational expenses.
- <sup>8</sup> Figures reported in this section for grants and donations are aimed at supporting the general well-being of the broader community.
- <sup>9</sup> Amount reflects the net expenditures for training and education for medical residents, interns, and fellows.
- <sup>10</sup> Amount reflects the net expenditures for health professional education and training programs.
- <sup>11</sup> Figures reported in this section for grants and donations consist of charitable contributions made to external nonprofit organizations, colleges, and universities to support the training and education of students seeking to become health care professionals.