



# Consolidated Community Benefit Plan FISCAL YEAR 2023

Kaiser Foundation Hospitals in California

**ANAHEIM & IRVINE** Southern California Region

Submitted to the California Department of Health Care Access and Information in compliance with Senate Bill 697, California Health and Safety Code Section 127350

# Kaiser Foundation Hospitals (KFH)

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## **I. Introduction and Background**

### **A. About Kaiser Permanente**

Kaiser Permanente is an integrated health care delivery system comprised of Kaiser Foundation Hospitals, Kaiser Foundation Health Plan, and physicians in the Permanente Medical Groups. For 75 years, Kaiser Permanente has been committed to shaping the future of health and health care — and helping our members, patients, and communities experience more healthy years. We are recognized as one of America’s leading health care providers and nonprofit health plans.

Kaiser Permanente is committed to helping shape the future of health care. Founded in 1945, Kaiser Permanente has a mission to provide high- quality, affordable health care services and to improve the health of our members and the communities we serve. We currently serve 12.6 million members in 8 states and the District of Columbia. Care for members and patients is focused on their total health and guided by their personal Permanente Medical Group physicians, specialists, and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery, and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education, and the support of community health.

### **B. About Kaiser Permanente Community Health**

At Kaiser Permanente, we recognize that where we live and how we live has a big impact on our health and well-being. Our work is driven by our mission: to provide high-quality, affordable health care services and to improve the health of our members and our communities. It’s also driven by our heritage of prevention and health promotion, and by our conviction that good health is a fundamental right.

As the nation’s largest nonprofit, integrated health system, Kaiser Permanente is uniquely positioned to improve the health and wellbeing of the communities we serve. We believe that being healthy isn’t just a result of high-quality medical care. Through our resources, reach, and partnerships, we are addressing unmet social needs and community factors that impact health. Kaiser Permanente is accelerating efforts to broaden the scope of our care and services to address all factors that affect people’s health. Having a safe place to live, enough money in the bank, access to healthy meals and meaningful social connections is essential to total health. Now is a time when our commitment to health and values compel us to do all we can to create more healthy years for everyone. We also share our financial resources, research, nurses and physicians, and our clinical practices and knowledge through a variety of grantmaking and investment efforts.

As we reflect on how 2020 changed the world, we must recognize that communities everywhere are coping with unprecedented challenges magnified by the COVID-19 pandemic and a renewed struggle for racial equity and social justice.

Through our continued focus on expanding our community health approach we laid the foundation for an acceleration of work to meet the challenges posed by the public health crises we now face. We dedicated ourselves to improving the social health of our 12.6 million members and the millions of people who live in the communities we serve.

Learn more about Kaiser Permanente Community Health at <https://about.kaiserpermanente.org/community-health>.

For information on the CHNA, refer to the [2022 Community Health Needs Assessments and Implementation Strategies](http://www.kp.org/chna) (<http://www.kp.org/chna>).

### **C. Purpose of the Report**

Since 1996, Kaiser Foundation Hospitals (KFH) in Northern and Southern California (NCAL, SCAL) have annually submitted to the California Department of Health Care Access and Information (HCAI) a Consolidated Community Benefit Plan, commonly referred to as the SB 697 Report (for Senate Bill 697 which mandated its existence). This plan fulfills the annual year-end community benefit reporting regulations under California Health and Safety Code, Section 127340 et seq. The report provides detailed information and financial data on the Community Benefit programs, services, and activities provided by all KFH hospitals in California.

## II. Overview and Description of Community Benefit Programs Provided

### A. California Kaiser Foundation Hospitals Community Benefit Financial Contribution

In California, KFH owns and operates 36 hospitals: 21 community hospitals in Northern California and 15 in Southern California, all accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO). KFH hospitals are located in Anaheim, Antioch, Baldwin Park, Downey, Fontana, Fremont, Fresno, Irvine, Los Angeles, Manteca, Modesto, Moreno Valley, Oakland, Ontario, Panorama City, Redwood City, Richmond, Riverside, Roseville, Sacramento, San Diego, San Francisco, San Jose, San Leandro, San Marcos, San Rafael, Santa Clara, Santa Rosa, South Bay, South Sacramento, South San Francisco, Vacaville, Vallejo, Walnut Creek, West Los Angeles, and Woodland Hills.

In 2023, Kaiser Foundation Hospitals in Northern and Southern California Regions provided a total of \$1,156,318,352 in Community Benefit for a diverse range of community projects, medical care services, research, and training for health and medical professionals. These programs and services are organized in alignment with SB697 regulations:

- Medical Care Services for Vulnerable Populations
- Other Benefits for Vulnerable Populations
- Benefits for the Broader Community
- Health, Research, Education and Training

A breakdown of financial contributions is provided in Tables A. Note that 'non-quantifiable benefits' will be highlighted in the Year end Results section of KFH Community Benefit Plan, where applicable.

Table A

**2023 Community Benefits Provided by Kaiser Foundation Hospitals in California** (Endnotes in Appendix)

Category	Total Spend
<b>Medical Care Services for Vulnerable Populations</b>	
Medi-Cal shortfall <sup>1</sup>	\$487,302,412
Charity care: Charitable Health Coverage Programs	\$869
Charity care: Medical Financial Assistance Program <sup>2</sup>	\$397,648,749
Grants and donations for medical services <sup>3</sup>	\$26,274,860
<b>Subtotal</b>	<b>\$911,226,891</b>
<b>Other Benefits for Vulnerable Populations</b>	
Watts Counseling and Learning Center <sup>4</sup>	\$3,749,364
Educational Outreach Program <sup>4</sup>	\$887,210
Youth Internship and Education programs <sup>5</sup>	\$3,957,337
Grants and donations for community-based programs <sup>6</sup>	\$17,168,458
Community Benefit administration and operations <sup>7</sup>	\$11,527,980
<b>Subtotal</b>	<b>\$37,290,349</b>
<b>Benefits for the Broader Community</b>	
Community health education and promotion programs	\$1,282,138
Community Giving Campaign administrative expenses	\$408,191
Grants and donations for the broader community <sup>8</sup>	\$12,993,928
National Board of Directors fund	\$742,729
<b>Subtotal</b>	<b>\$15,426,986</b>
<b>Health Research, Education, and Training</b>	
Graduate Medical Education <sup>9</sup>	\$119,236,704
Non-MD provider education and training programs <sup>10</sup>	\$32,312,529
Grants and donations for the education of health care professionals <sup>11</sup>	\$476,947
Health research	\$40,347,947
<b>Subtotal</b>	<b>\$192,374,126</b>
<b>TOTAL COMMUNITY BENEFITS PROVIDED</b>	<b>\$1,156,318,352</b>

## B. Medical Care Services for Vulnerable Populations

### Medi-Cal

Kaiser Permanente provides coverage to Medi-Cal members in 22 counties in California through both direct contracts with the Department of Health Care Services (DHCS), and through delegated arrangements with other Medi-Cal managed care plans (MCPs). Kaiser Permanente also provides subsidized health care on a fee-for-service basis for Medi-Cal beneficiaries not enrolled as KFHP members. Reimbursement for some services is usually significantly below the cost of care and is considered subsidized care to non-member Medi-Cal fee-for-service patients.

### Charitable Health Coverage

The Charitable Health Coverage program provides health care coverage to low-income individuals and families who don't have access to other public or private health coverage. CHC programs work by enrolling qualifying individuals in a Kaiser Permanente Individual and Family Health Plan. Through CHC, members' monthly premiums are subsidized, and members do not have to pay copays or out-of-pocket costs for most care at Kaiser Permanente facilities. Through CHC, members have a medical home that includes comprehensive coverage, preventive services and consistent access through the "front door" of the health delivery system.

### Medical Financial Assistance

The Medical Financial Assistance program (MFA) improves health care access for people with limited incomes and resources and is fundamental to Kaiser Permanente's mission. Our MFA program helps low-income, uninsured, and underinsured patients receive access to care. The program provides temporary financial assistance or free care to patients who receive health care services from our providers, regardless of whether they have health coverage or are uninsured.

## C. Other Benefits for Vulnerable Populations

### Watts Counseling and Learning Center (SCAL)

Since 1967, the Watts Counseling and Learning Center (WCLC) has been a valuable community resource for low-income, inner-city families in South Central Los Angeles. WCLC provides mental health and counseling services, educational assistance to children with learning disabilities, and a state-licensed and nationally accredited preschool program. Kaiser Permanente Health Plan membership is not required to receive these services and all services are offered in both English and Spanish. This program primarily serves the KFH-Downey, KFH-South Bay and KFH-West LA communities.

### Educational Outreach Program (SCAL)

Since 1992, Educational Outreach Program (EOP) has been empowering children and their families through several year-round educational, counseling, and social programs. EOP helps individuals develop crucial life-skills to pursue higher education, live a healthier lifestyle through physical activity and proper nutrition, overcome mental obstacles by participating in counseling, and instill confidence to advocate for the community. EOP primarily serves the KFH-Baldwin Park community.

#### **Youth Internship and Education Programs (NCAL and SCAL)**

Youth workforce programs such as the Summer Youth Employment Programs, IN-ROADS or KP LAUNCH focus on providing underserved diverse students with meaningful employment experiences in the health care field. Educational sessions and motivational workshops introduce them to the possibility of pursuing a career in health care while enhancing job skills and work performance. These programs serve as a pipeline for the organization and community-at-large, enhancing the future diversity of the health care workforce.

### **D. Benefits for the Broader Community**

#### **Community Health Education and Health Promotion Programs (NCAL and SCAL)**

Health Education provides evidence-based clinically effective programs, printed materials, and training sessions to empower participants to build healthier lifestyles. This program incorporates tested models of behavior change, individual/group engagement and motivational interviewing as a language to elicit behavior change. Many of the programs and resources are offered in partnership with community-based organizations, and schools.

#### **Kaiser Permanente Educational Theatre (NCAL and SCAL)**

Kaiser Permanente's Educational Theatre has inspired and empowered millions of students and adults in communities to make healthy choices. Educational Theatre offers a wide range of award-winning theatrical productions and interactive workshops to schools throughout the Kaiser Permanente footprint.

Using the power of theatre and storytelling, our programs directly connect with students and adults through relatable characters and real-life situations. Audiences see themselves represented onstage in our culturally and ethnically diverse casts allowing them to connect with the narrative and educational messages in a meaningful way. Our team builds on this connection, inspiring students, and adults alike to make healthy choices and build stronger communities.

### **E. Health Research, Education, and Training Programs**

#### **Graduate Medical Education (GME)**



The Graduate Medical Education (GME) program provides training and education for medical residents and interns in the interest of educating the next generation of physicians. Residents are offered the opportunity to serve a large, culturally diverse patient base in a setting with sophisticated technology and information systems, established clinical guidelines and an emphasis on preventive and primary care. The majority of medical residents are studying within the primary care medicine areas of family practice, internal medicine, obstetrics-gynecology, pediatrics, preventive medicine, and psychiatry.

### **Non-MD Provider Education and Training Programs**

Kaiser Permanente provides a range of training and education programs for nurse practitioners, nurses, radiology and sonography technicians, physical therapists, post-graduate psychology and social work students, pharmacists, and other non-physician health professionals. This includes Northern California Region's Kaiser Permanente School of Allied Health Sciences, which offers 18-month training programs in sonography, nuclear medicine, and radiation therapy, and Southern California Region's Hippocrates Circle Program, which was designed to provide youth from under-represented communities and diverse backgrounds with an awareness of career opportunities as a physician.

### **Health Research**

Kaiser Permanente's research efforts are core to the organization's mission to improve population health, and its commitment to continued learning. Kaiser Permanente researchers study critical health issues such as cancer, cardiovascular conditions, diabetes, behavioral and mental health, and health care delivery improvement. Kaiser Permanente's research is broadly focused on three themes: understanding health risks; addressing patients' needs and improving health outcomes; and informing policy and practice to facilitate the use of evidence-based care.

Kaiser Permanente is uniquely positioned to conduct research due to its rich, longitudinal, electronic clinical databases that capture virtually complete health care delivery, payment, decision-making and behavioral data across inpatient, outpatient, and emergency department settings.

### III. Community Served

#### A. Kaiser Permanente's Definition of Community Served

Kaiser Permanente defines the community served by a hospital as those individuals residing within its hospital service area. A hospital service area includes all residents in a defined geographic area surrounding the hospital and does not exclude low-income or underserved populations.

#### B. Demographic Profile of Community Served

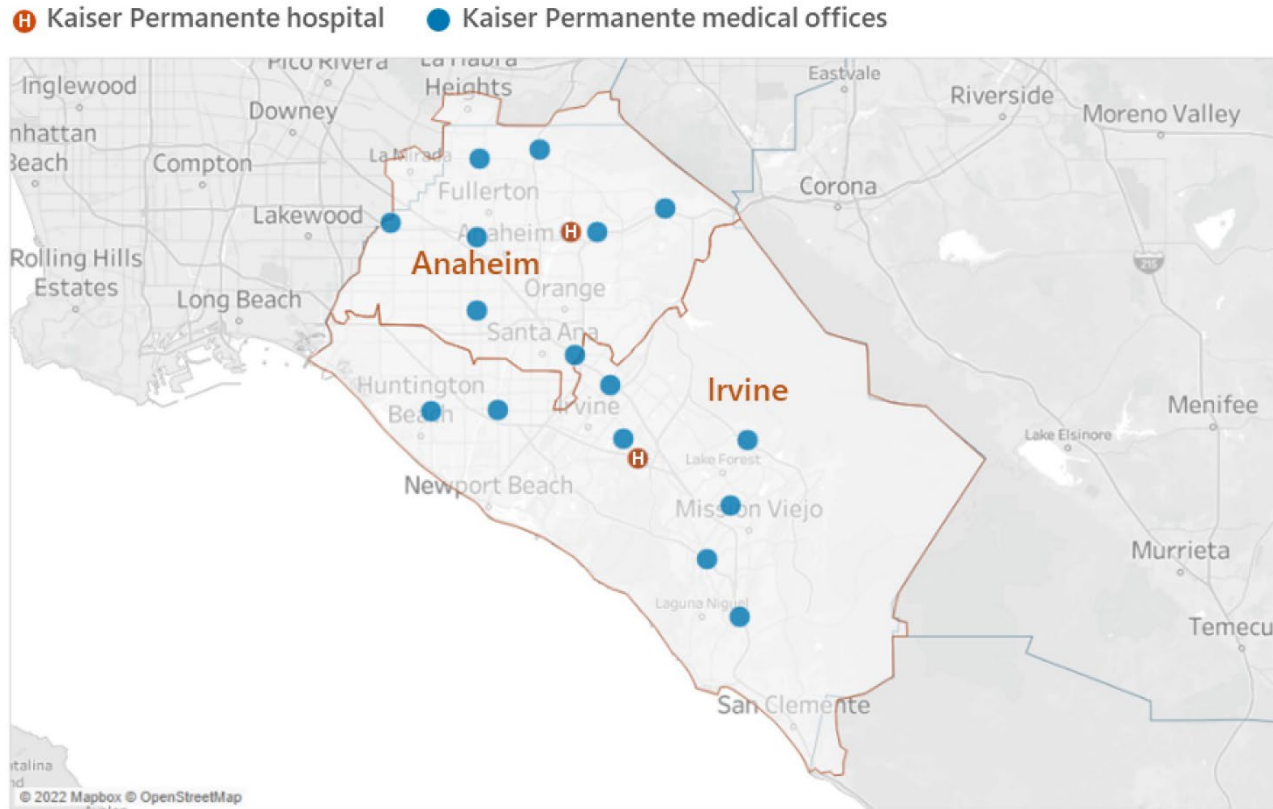
KFH Orange County–Anaheim and Irvine service areas demographic profile

	Anaheim	Irvine
<b>Total population:</b>	<b>1,576,905</b>	<b>1,712,669</b>
American Indian/Alaska Native	0.2%	0.2%
Asian	21.4%	21.2%
Black	1.9%	1.4%
Hispanic	45.5%	24.4%
Multiracial	2.2%	3.6%
Native Hawaiian/other Pacific Islander	0.3%	0.2%
Other race/ethnicity	0.2%	0.2%
White	28.3%	48.8%
Under age 18	23.2%	21.1%
Age 65 and over	13.2%	15.7%

SOURCE: AMERICAN COMMUNITY SURVEY, 2015-2019

### C. Map and Description of Community Served

KFH Orange County–Anaheim and Irvine service areas



The KFH-Anaheim service area includes Anaheim, Brea, Buena Park, Chino Hills, Cowan Heights, Cypress, El Modena, Fullerton, Garden Grove, La Habra, La Mirada, La Palma, Los Alamitos, Modjeska, Modjeska Canyon, North Tustin, Orange, Placentia, Santa Ana, Silverado, Stanton, Tustin, Villa Park, and Yorba Linda.

The KFH-Irvine service area includes Aliso Viejo, Balboa Island, Capistrano Beach, Corona Del Mar, Costa Mesa, Coto de Caza, Dana Point, El Toro, Foothill Ranch, Fountain Valley, Huntington Beach, Irvine, Irvine Hills, Ladera Ranch, a section of Lake Elsinore, Laguna Beach, Laguna Hills, Laguna Niguel, Laguna Woods, Lake Forest, Midway City, Mission Viejo, Newport Beach, Newport Coast, Rancho Santa Margarita, San Clemente, San Juan Capistrano, Seal Beach, South Laguna, Sunset Beach, Trabuco Canyon, and Westminster.

## IV. Description of Community Health Needs Addressed

The following are the health needs KFH-Anaheim and Irvine are addressing during the 2023-2025 Implementation Strategy period. For information about the process and criteria used to select these health needs and the health needs that were not selected (and the rationale), please review the [2022 CHNA Report and the 2023-2025 Implementation Strategy Report](http://www.kp.org/chna). (<http://www.kp.org/chna>).

### A. Health Needs Addressed

1. **Mental & behavioral health:** Mental health needs in Orange County are particularly apparent among youth and the uninsured. Uninsured individuals have higher rates of suicidal ideation and higher rates of having serious psychological issues during the past year. Teens in Orange County are more likely than other California teens to have needed help for mental and emotional issues in the last year, and this need is even greater among Asian and Pacific Islander teens. Improving the mental health crisis response system and improving services for younger children were among the recommended strategies for improving local mental health.
2. **Access to care:** Latinos and Asians in Orange County are more likely to be uninsured compared to Latinos and Asians in California overall, and uninsured rates can vary significantly by ZIP code. In the Irvine service area, access to care is geographically associated with communities in which a larger proportion of people of color live: The increased use of telehealth since the start of the COVID-19 pandemic has improved access to care in some ways but can be difficult to navigate for some populations. The importance of cross-service collaboration was also highlighted as key to improving overall access to care.
3. **Income & employment:** Inequities of income and employment in Orange County tend to be associated with geographic patterns of de facto racial segregation. In communities of color unemployment rates tend to be higher and median incomes lower. As one key informant noted the high costs of living impacts people more, so there is less money for health care, and other things. Orange County is an expensive place to be poor. Overall, many employees who work in Orange County tend to have long commutes, as they are forced to live far from their workplace where housing is more affordable. In addition, the lack of affordable childcare (for working parents) as also identified as a key concern for Orange County.
4. **Housing:** Rent and mortgage costs are very high in Orange County. In addition, higher rates of overcrowded housing and lower home ownership rates tend to be associated with geographic areas that have a higher percent of people of color. The high cost of housing was attributed to an overall housing shortage, high development costs, and opposition to affordable housing projects from existing property owners. The cost of housing has made it difficult for younger individuals and newer families to afford local housing, and many are forced to move out of the area.
5. **Food insecurity:** Some areas within Orange County have very high rates of students eligible for free and reduced-price lunches, including Santa Ana, Anaheim, Costa Mesa, and Garden Grove. In addition, Orange County teens consume much fewer servings of fruits and vegetables, and more fast food, than California teens in general. Streamlining the administrative

process for Cal Fresh enrollment, as well as further tailoring supportive food programs to individuals' nutritional profiles, especially for older individuals, were recommended as local improvements.

## **B. Health Needs Not Addressed**

The significant health need identified in the 2022 CHNA that KFH-Anaheim and Irvine do not plan to address is Education. The reasons Education was not selected include the need is incorporated into other needs selected and aspects of this need will be addressed in strategies for other needs.

## V. Year-End Results

### A. Community Benefit Financial Resources

Total Community Benefit expenditures are reported as follows:

- Medical care services for vulnerable populations include unreimbursed inpatient costs for participation in Kaiser Permanente-subsidized and government-sponsored health care insurance programs.
- Since 2006, figures for subsidized products have been reported on a cost-basis, (e.g., the difference of total revenues collected for services less direct and indirect expenses).
- Grant and donations are recorded in the general ledger in the appropriate amount and accounting period on an accrual, not cash basis. The amount reported reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures are not available, dollars are allocated to each hospital based on the percentage of KFHP members.
- The unreimbursed portion of medical, nursing, and other health care professional education and training costs are included.

Resource allocations are reported, as follows:

- Financial expenditures are reported in exact amounts, if available, by hospital service area.
- If exact financial expenditure amounts are not available by hospital service area, then regional expenses are allocated proportionally based on KFHP membership or other quantifiable data.

Table B

**KFH-Anaheim and Irvine Community Benefits Provided in 2023** (Endnotes in Appendix)

Category	Anaheim	Irvine
<b>Medical Care Services for Vulnerable Populations</b>	<b>Total Spend</b>	<b>Total Spend</b>
Medi-Cal shortfall <sup>1</sup>	\$7,708,561	\$4,236,254
Charity care: Medical Financial Assistance Program <sup>2</sup>	\$12,525,112	--
Grants and donations for medical services <sup>3</sup>	\$179,003	\$169,003
<b>Subtotal</b>	<b>\$20,412,676</b>	<b>\$4,405,257</b>
<b>Other Benefits for Vulnerable Populations</b>		
Youth Internship and Education Programs <sup>5</sup>	\$44,612	--
Grants and donations for community-based programs <sup>6</sup>	\$406,252	\$214,058
Community Benefit administration and operations <sup>7</sup>	\$477,217	\$232,592
<b>Subtotal</b>	<b>\$928,081</b>	<b>\$446,650</b>
<b>Benefits for the Broader Community</b>		
Community health education and promotion programs	\$88,130	\$70,716
Community Giving Campaign administrative expenses	\$11,720	\$9,404
Grants and donations for the broader community <sup>8</sup>	\$3,132	\$3,962
National Board of Directors fund	\$20,121	\$16,145
<b>Subtotal</b>	<b>\$123,103</b>	<b>\$100,227</b>
<b>Health Research, Education, and Training</b>		
Graduate Medical Education <sup>9</sup>	\$2,955,566	--
Non-MD provider education and training programs <sup>10</sup>	\$1,035,202	\$390,587
Grants and donations for the education of health care professionals <sup>11</sup>	\$18,750	\$11,450
Health research	\$483,867	\$388,254
<b>Subtotal</b>	<b>\$4,493,385</b>	<b>\$790,291</b>
<b>TOTAL COMMUNITY BENEFITS PROVIDED</b>	<b>\$25,957,244</b>	<b>\$5,742,425</b>

## B. Examples of Activities to Address Selected Health Needs

All Kaiser Foundation Hospitals (KFH) carefully consider the evidence-base when determining which goals, strategies, and related activities would be most effective in addressing priority health needs. It is anticipated that successful implementation of key activities (programs, grants, collaborations, and/or in-kind assets), tied to key goals and strategies, can contribute toward improving the priority health needs in the community. For information on the goals and strategies that were selected for each health need, please refer to the [2022 CHNA Report and the 2023-2025 Implementation Strategy Report \(http://www.kp.org/chna\)](http://www.kp.org/chna).

Mechanisms for monitoring progress are tailored to each activity and may include the collection and documentation of tracking measures such as number of grants awarded, total investments, and number of people reached/served. Kaiser Permanente also conducts evaluation of larger grant initiatives to understand both progress and outcomes. In addition to internal monitoring and evaluation, Kaiser Permanente requires grantees to track and report outcomes of the projects for which they have received funding.

The tables below provide highlights for a select number of programs, grants, collaborations and/or assets that aim to address the identified health needs for KFH-Anaheim and Irvine. The examples provided below are illustrations and not an exhaustive list.

Kaiser Permanente, Southern California's Educational Theatre program provided the following services:

- 29 events, reaching 2,913 youth and 360 adults across 11 locations in KFH-Anaheim communities
- 17 events, reaching 1,119 youth and 94 adults across 6 locations in KFH-Irvine communities

In addition to the highlights outlined in the tables to address specific health needs, Kaiser Permanente SCAL provided significant contributions to the California Community Foundation (CCF) in the interest of funding effective long-term, strategic community benefit initiatives. These CCF-managed funds, however, are not included in the financial totals for 2023.



Need	Examples of most impactful efforts
<p><b>Access to Care</b></p>	<p><b>Medi-Cal and Charity Care:</b>                      In 2023, KFH-Anaheim provided access to care to 35,785 Medi-Cal members and provided financial assistance to 9,151 people through the Medical Financial Assistance (MFA) program. KFH-Irvine provided access to care to 22,492 Medi-Cal members and provided financial assistance to 2,298 people through the MFA program.</p>
	<p><b>California Health Care Safety Net Institute (SNI)'s Core Programming:</b>                      The mission of SNI is to support California's public health care systems by shaping state health policy, providing performance measurement and reporting expertise, and accelerating decision-making and learning, within and across member systems. SNI was awarded \$300,000 over a year as one of the organizations in the Safety Net Partnership Initiative Clinic Consortia Cohort. As part of this cohort, SNI's core programming will support California's public health care systems through programming that improves system capacity to deliver higher quality, more equitable, and efficient health care. This is expected to improve public health care systems that serve Californians in 15 counties. (This grant impacts 15 hospital service areas in SCAL)</p>
	<p><b>California Primary Care Association (CPCA) Core Support:</b>                      The mission of the CPCA is to lead and position community clinics, health centers, and networks through advocacy, education, and services as key players in the healthcare delivery system to improve the health status of their communities. CPCA was awarded \$400,000 over a year as one of 12 organizations across California in the Safety Net Partnership Initiative Clinic Consortia Cohort. As part of this cohort, CPCA will provide core services (training, technical assistance, convenings, conferences, and peer networks), and outreach activities to strengthen and engage membership and education of policymakers. (This grant impacts 15 hospital service areas in SCAL)</p>
	<p><b>Connection to Care:</b>                      The mission of the St. Jeanne De Lestonnac Free Clinic is to fill a critical gap in the healthcare system with free healthcare to the uninsured, low-income, and homeless residents of southern California. St. Jeanne De Lestonnac Free Clinic was awarded \$30,000 over a year. Connection to Care is a safety net system of care in Orange County that reduces inequities through access to comprehensive and holistic care for episodic or chronic conditions free of charge. This is expected to serve 2,500 clients. (This grant impacts 1 hospital service area in SCAL)</p>

Need	Examples of most impactful efforts
<p><b>Income &amp; Employment</b></p>	<p><b>Advancing Health Equity and Economic Opportunity:</b>                      The mission of Communities Lifting Communities (CLC) is to advance systems change and promote intercultural health equity through effective use of data, prevention strategies, leadership, and partnerships. Our partnership with CLC supports Kaiser Permanente's commitment to moving beyond simply treating the symptomatic results of racial and economic inequity and toward a realignment of all institutional resources to fight inequities at the root by building community wealth. CLC will convene the Southern California Anchor Collaborative and Los Angeles County Community Health Assessment and Action Partnership to lead synergistic work at the county level across multiple hospitals to find agreement on financial investments to address pressing health needs and inequalities such as homelessness. CLC will coordinate with the Hospital Association of Southern California for the regional collaboration of hospitals, health systems, and partner organizations exploring and implementing workforce development, purchasing, and investing anchor strategies. This is expected to include 215 hospital and health systems leaders. (This project impacts 15 hospital service areas in SCAL)</p>
	<p><b>Anaheim High School Equivalency Academy:</b>                      The mission of the American Career College Educational Foundation is to provide no-cost educational pathways for in-need community members in Los Angeles, Orange, and San Bernardino Counties who are striving to pursue higher education, enhanced job opportunities, and personal growth. American Career College Educational Foundation was awarded \$30,000 over a year. Anaheim High School Equivalency Academy will provide exam preparation for 8-10 hours per week, year-round, along with comprehensive financial and emotional support to help students successfully pass the California HiSET® exam, thereby increasing their opportunities for career advancement and higher education. This is expected to serve 300 low/extremely low-income residents. (This grant impacts 1 hospital service area in SCAL)</p>
	<p><b>Financial Empowerment:</b>                      The mission of the Community Action Partnership of Orange County is to end poverty by stabilizing, sustaining, and empowering people with timely and useful resources. Community Action Partnership of Orange County was awarded \$30,000 over a year. A five-week Financial Empowerment workshop series will help low-income individuals develop the skills and tools necessary to improve their relationship with money, balance a budget, establish emergency savings, plan for large purchases and life events, review their credit score, identify additional financial products and services, and recognize their consumer rights and improve their economic stability. This is expected to serve 100 individuals. (This grant impacts 1 hospital service area in SCAL)</p>

Need	Examples of most impactful efforts
<p><b>Mental &amp; Behavioral Health</b></p>	<p><b>Policy Research and Systems Change Initiative:</b>                      The mission of the Steinberg Institute is to transform California's mental health and substance use care systems through education, advocacy, accountability, and inspired leadership. Our partnership with the Steinberg Institute will leverage data to bring greater transparency to behavioral health spending, track outcomes for those receiving care, educate decision-makers and stakeholders about findings, and implement policies and practices that improve systems of care. (This partnership impacts 15 hospital service areas in SCAL)</p>
	<p><b>Mental Health Program:</b>                      The mission of Shanti Orange County is to strengthen the health and well-being of the community through safe and affirming mental health care, wellness, and social services. Shanti Orange County was awarded \$35,000 over a year. The Mental Health Program will provide targeted mental health interventions and emotional support designed to improve health outcomes, strengthen coping strategies, and reduce risks of dependence on alcohol, drugs, and other maladaptive strategies. This is expected to serve 900 clients of the community clinic in South Orange County, including members of the LGBTQIA+ community, individuals living with HIV, uninsured individuals, and military veterans. (This grant impacts 1 hospital service area in SCAL)</p>
	<p><b>Kinship Arts and Healing Mental and Behavioral Health Program:</b>                      The mission of Project Kinship is to provide support and training to lives impacted by incarceration, gangs, and violence through hope, healing, and transformation. Project Kinship was awarded \$32,194 over a year. Kinship Arts and Healing Mental and Behavioral Health Program provides vital support and healing for more youth who have experienced trauma and violence. This is expected to serve 500 individuals. (This grant impacts 1 hospital service area in SCAL)</p>
<p><b>Housing</b></p>	<p><b>Medical Respite Initiative:</b>                      The mission of the National Health Care for the Homeless Council is to build an equitable, high-quality healthcare system through training, research, and advocacy in the movement to end homelessness. National Health Care for the Homeless Council was awarded \$1,925,000 over 18 months. The National Institute for Medical Respite Care (NIMRC) will strengthen the ecosystem for medical respite care programs by increasing program capacity, piloting a medical respite certification process; and strengthening the viability of partnerships in California through CalAIM, statewide convening for providers and stakeholders. This is expected to engage programs working with individuals experiencing homelessness across the county. (This grant impacts 7 hospital service areas in SCAL)</p>

Need	Examples of most impactful efforts
	<p><b>Housing Security and Mental Health Stabilization for Transitional Aged Youth:</b>                      The mission of the Orangewood Foundation is to envision a community where every youth thrives. Orangewood Foundation was awarded \$40,000 over a year. Housing Security and Mental Health Stabilization for Transitional Aged Youth fills gaps in support by providing housing navigation services, emergency housing assistance, housing stabilization, homelessness prevention assistance, and trauma-informed case management. This is expected to serve 300 transitional-aged youth. (This grant impacts 1 hospital service area in SCAL)</p>
	<p><b>Housing for Health OC's Pathway to Housing:</b>                      The mission of Friendship Shelter, Inc. is to help homeless adults achieve self-sufficiency and become more productive members of our community by ending homelessness in southern Orange County through individualized support and interventions that focus on swift and permanent housing solutions. Friendship Shelter, Inc. was awarded \$40,000 over a year. Housing for Health OC supports homeless services providers: Friendship Shelter, Mercy House, and Jamboree Housing contracted for community support services through CalAIM for housing navigation, housing deposits, and housing sustainability and tenancy services. The Pathway to Housing program aligns available housing with individuals referred to the CalAIM Community Supports housing navigation program and Enhanced Care Management. This is expected to serve 2,000 chronically homeless adults seeking resources and support that will result in housing placement in North, Central, and South service planning areas. (This grant impacts 1 hospital service area in SCAL)</p>
	<p><b>Health, Housing, and Justice Initiative in Southern California:</b>                      The mission of the Community Legal Aid SoCal is to fight injustice and advocate for social, economic, and racial equity by providing compassionate, holistic, and impactful legal services. As one of 10 legal aid organizations across California in the Health, Housing, and Justice Initiative, the project will provide free full-scope services in 37 housing cases to prevent renters from becoming homeless. This is expected to serve 100 low-income individuals and families facing evictions in Orange County. (This project impacts 2 hospital service areas in SCAL)</p>

Need	Examples of most impactful efforts
<p><b>Food Insecurity</b></p>	<p><b>Harnessing the Power of WIC, Advancing California's Health System Reforms:</b>                      The mission of the California WIC Association is to lead California communities to nourish, educate, support, and empower families in building a healthy future. Our partnership with the California WIC Association supports their work promoting WIC and related services, including breastfeeding support, nutrition education, health care, family and employee wellness, and public health workforce development. This project will pilot and replicate innovative models of WIC and health care integration and data linkages. (This partnership impacts 15 hospital service areas in SCAL)</p>
	<p><b>Increasing Access to Nutritious Food Through Advocacy:</b>                      The mission of the California Association of Food Banks is to end hunger in California. Our partnership California Association of Food Banks supports their expansion of food assistance programs like CalFresh. The project includes state and federal advocacy, supporting 55 community-based organizations in their CalFresh and food assistance outreach programs, conducting research to identify barriers to food access facing key underserved populations and secure resources to strengthen and support California's food bank safety net. This is expected to support stakeholder organizations. (This impacts 15 hospital service areas in SCAL)</p>
	<p><b>Community Feeding Program:</b>                      The mission of Bracken's Kitchen is to utilize food rescue, culinary training, and community feeding program rescue, re-purpose, and restore both food and lives. Bracken's Kitchen was awarded \$30,000 over a year. The Food Truck and Community Feeding Program addresses the need for healthy nutritious meals for food-insecure individuals in Orange County, primarily through partner service organizations, and providing wrap-around services addressing homelessness, lack of employment, physical and mental health issues, substance abuse, and domestic violence. This is expected to serve 2,000,000 meals to children and families, seniors, and struggling college students. (This grant impacts 1 hospital service area in SCAL)</p>

# VI. Appendix

## Appendix A

### 2023 Community Benefits Provided by Hospital Service Area in California

NORTHERN CALIFORNIA HOSPITALS	
Hospital	Amount
Antioch	\$31,299,825
Fremont	\$11,290,424
Fresno	\$20,928,037
Manteca	\$41,130,654
Modesto	\$22,586,200
Oakland	\$69,132,545
Redwood City	\$25,331,007
Richmond	\$36,688,203
Roseville	\$48,570,614
Sacramento	\$78,361,475
San Francisco	\$35,219,854
San Jose	\$35,629,222
San Leandro	\$36,579,806
San Rafael	\$16,871,517
Santa Clara	\$54,423,351
Santa Rosa	\$30,471,515
South Sacramento	\$59,522,915
South San Francisco	\$14,393,214
Vacaville	\$23,431,991
Vallejo	\$35,420,809
Walnut Creek	\$24,925,238
<b>Northern California Total</b>	<b>\$752,208,416</b>

SOUTHERN CALIFORNIA HOSPITALS	
Hospital	Amount
Anaheim	\$25,957,244
Baldwin Park	\$26,269,304
Downey	\$34,837,164
Fontana	\$61,085,066
Irvine	\$5,742,425
Los Angeles	\$59,171,816
Moreno Valley	\$11,117,047
Ontario	\$9,683,018
Panorama City	\$26,160,525
Riverside	\$26,225,914
San Diego (2 hospitals)	\$36,592,118
San Marcos	\$5,154,330
South Bay	\$20,830,614
West Los Angeles	\$38,973,081
Woodland Hills	\$16,310,271
<b>Southern California Total</b>	<b>\$404,109,936</b>

## Appendix B

### Endnotes

- <sup>1</sup> Amount includes hospital-specific, unreimbursed expenditures for Medi-Cal Managed Care members and Medi-Cal Fee-for-Service beneficiaries on a cost basis.
- <sup>2</sup> Amount includes unreimbursed care provided to patients who qualify for Medical Financial Assistance on a cost basis.
- <sup>3</sup> Figures reported in this section for grants and donations consist of charitable contributions to community clinics and other safety-net providers and support access to care.
- <sup>4</sup> Applicable to only SCAL - Watts Counseling and Learning Center's service expenses are divided among three hospitals: KFH-Downey, KFH-South Bay, and KFH-West Los Angeles. Educational Outreach Program service expenses are only applicable to KFH-Baldwin Park.
- <sup>5</sup> Figures reported in this section are expenses for youth internship and education programs for under-represented populations.
- <sup>6</sup> Figures reported in this section for grants and donations consist of charitable contributions to community-based organizations that address the nonmedical needs of vulnerable populations.
- <sup>7</sup> The amount reflects the costs of the community benefit department and related operational expenses.
- <sup>8</sup> Figures reported in this section for grants and donations are aimed at supporting the general well-being of the broader community.
- <sup>9</sup> Amount reflects the net expenditures for training and education for medical residents, interns, and fellows.
- <sup>10</sup> Amount reflects the net expenditures for health professional education and training programs.
- <sup>11</sup> Figures reported in this section for grants and donations consist of charitable contributions made to external nonprofit organizations, colleges, and universities to support the training and education of students seeking to become health care professionals.