



MORENO VALLEY

Kaiser Foundation Hospital – Southern California Region



2019 COMMUNITY BENEFIT YEAR-END REPORT AND 2017-2019 COMMUNITY BENEFIT PLAN

Submitted to the Office of Statewide Health Planning and Development in compliance with Senate Bill 697, California Health and Safety Code Section 127350.

Kaiser Foundation Hospital (KFH)-Moreno Valley/Coachella Valley

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I. Introduction and Background

A. About Kaiser Permanente

Founded in 1942 to serve employees of Kaiser Industries and opened to the public in 1945, Kaiser Permanente is recognized as one of America's leading health care providers and nonprofit health plans. We were created to meet the challenge of providing American workers with medical care during the Great Depression and World War II, when most people could not afford to go to a doctor. Since our beginnings, we have been committed to helping shape the future of health care. Among the innovations Kaiser Permanente has brought to U.S. health care are:

- Prepaid health plans, which spread the cost to make it more affordable
- A focus on preventing illness and disease as much as on caring for the sick
- An organized, coordinated system that puts as many services as possible under one roof—all connected by an electronic medical record

Kaiser Permanente is an integrated health care delivery system comprised of Kaiser Foundation Hospitals (KFH), Kaiser Foundation Health Plan (KFHP), and physicians in the Permanente Medical Groups. Today we serve approximately 12.2 million members in nine states and the District of Columbia. Our mission is to provide high-quality, affordable health care services and to improve the health of our members and the communities we serve.

Care for our members and patients is focused on their Total Health and guided by their personal physicians, specialists, and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery, and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education, and the support of community health.

B. About Kaiser Permanente Community Health

For 75 years, Kaiser Permanente has been dedicated to providing high-quality, affordable health care services and to improving the health of our members and the communities we serve. We believe good health is a fundamental right shared by all and we recognize that good health extends beyond the doctor's office and the hospital. It begins with healthy environments: fresh fruits and vegetables in neighborhood stores, successful schools, clean air, accessible parks, and safe playgrounds. Good health for the entire community requires equity and social and economic well-being. These are the vital signs of healthy communities.

Better health outcomes begin where health starts, in our communities. Like our approach to medicine, our work in the community takes a prevention-focused, evidence-based approach. We go beyond traditional corporate philanthropy or grantmaking to pair financial resources with medical research, physician expertise, and clinical practices. Our community health strategy focuses on three areas:

- Ensuring health access by providing individuals served at Kaiser Permanente or by our safety net partners with integrated clinical and social services;
- Improving conditions for health and equity by engaging members, communities, and Kaiser Permanente's workforce and assets; and

- Advancing the future of community health by innovating with technology and social solutions.

For many years, we've worked side-by-side with other organizations to address serious public health issues such as obesity, access to care, and violence. We've conducted Community Health Needs Assessments to better understand each community's unique needs and resources. The CHNA process informs our community investments and helps us develop strategies aimed at making long-term, sustainable change—and it allows us to deepen the strong relationships we have with other organizations that are working to improve community health.

C. Purpose of the Report

Since 1996, Kaiser Foundation Hospitals (KFH) in Northern and Southern California have annually submitted to the Office of Statewide Health Planning and Development (OSHPD) a Consolidated Community Benefit Plan, commonly referred to as the SB 697 Report (for Senate Bill 697 which mandated its existence). This plan fulfills the 2019 year-end community benefit reporting regulations under California Health and Safety Code, Section 127340 et seq. The report provides detailed information and financial data on the Community Benefit programs, services, and activities provided by all KFH hospitals in California.

II. Overview and Description of Community Benefit Programs Provided

A. California Kaiser Foundation Hospitals Community Benefit Financial Contribution

In California, KFH owns and operates 36 hospitals: 21 community hospitals in Northern California and 15 in Southern California, all accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO). KFH hospitals are located in Anaheim, Antioch, Baldwin Park, Downey, Fontana, Fremont, Fresno, Irvine, Los Angeles, Manteca, Modesto, Moreno Valley, Oakland, Ontario, Panorama City, Redwood City, Richmond, Riverside, Roseville, Sacramento, San Diego, San Francisco, San Jose, San Leandro, San Rafael, Santa Clara, Santa Rosa, South Bay, South Sacramento, South San Francisco, Vacaville, Vallejo, Walnut Creek, West Los Angeles, and Woodland Hills.

In 2019, Kaiser Foundation Hospitals in Northern and Southern California Regions provided a total of \$1,439,765,145 in Community Benefit for a diverse range of community projects, medical care services, research, and training for health and medical professionals. These programs and services are organized in alignment with SB697 regulations:

- Medical Care Services for Vulnerable Populations
- Other Benefits for Vulnerable Populations
- Benefits for the Broader Community
- Health, Research, Education and Training

A breakdown of financial contributions is provided in Tables A and B. Note that 'non-quantifiable benefits' will be highlighted in the Year end Results section of KFH Community Benefit Plan, where applicable.

Table A

KAISER FOUNDATION HOSPITALS IN CALIFORNIA

Community Benefits Provided in 2019 (Endnotes on following page.)

Medical Care Services for Vulnerable Populations	
Medi-Cal shortfall ¹	\$618,814,234
Charity care: Charitable Health Coverage Programs ²	\$257,894
Charity care: Medical Financial Assistance Program ³	\$282,502,318
Grants and donations for medical services ⁴	\$218,070,775
Subtotal	\$1,119,645,221
Other Benefits for Vulnerable Populations	
Watts Counseling and Learning Center ⁵	\$3,158,972
Educational Outreach Program	\$953,512
Youth Employment programs ⁶	\$3,564,302
Grants and donations for community-based programs ⁷	\$133,179,218
Community Benefit administration and operations ⁸	\$25,624,463
Subtotal	\$166,480,466
Benefits for the Broader Community⁹	
Community health education and promotion programs	\$1,112,480
Kaiser Permanente Educational Theatre	\$5,974,079
Community Giving Campaign administrative expenses	\$829,290
Grants and donations for the broader community ¹⁰	\$671,153
National board of directors fund	\$742,767
Subtotal	\$9,329,769
Health Research, Education, and Training	
Graduate Medical Education	\$87,840,700
Non-MD provider education and training programs ¹¹	\$25,255,180
Grants and donations for the education of health care professionals ¹²	\$436,011
Health research	\$30,777,798
Subtotal	\$144,309,689
TOTAL COMMUNITY BENEFITS PROVIDED	\$1,439,765,145

TABLE A ENDNOTES

- ¹ Amount includes hospital-specific, unreimbursed expenditures for Medi-Cal Managed Care members and Medi-Cal Fee-for-Service beneficiaries on a cost basis.
- ² Amount includes hospital-specific, unreimbursed expenditures for Other Plan members and unreimbursed inpatient expenditures for Charitable Health Coverage on a cost basis.
- ³ Amount includes unreimbursed care provided at this facility to patients who qualify for the Medical Financial Assistance on a cost basis.
- ⁴ Figures reported in this section for grants and donations for medical services consist of charitable contributions to community clinics and other safety-net providers; community health partnerships and collaboratives; and special Request for Proposals to support specific health issues such as childhood obesity, asthma, etc. The amount reported reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- ⁵ Watts Counseling and Learning Center's service expenses are divided among three hospitals: KFH-Downey, KFH-South Bay, and KFH-West Los Angeles.
- ⁶ Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the number of Youth Employment Programs participants hired.
- ⁷ Figures reported in this section for grants and donations for community-based programs consist of charitable contributions made to external nonprofit organizations for a variety of programs and services that address the nonmedical needs of vulnerable populations. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- ⁸ The amount reflects the costs related to providing a dedicated community benefit department and related operational expenses.
- ⁹ Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members, or several related denominators such as the number of Educational Theatre performances or Health Education programs.
- ¹⁰ Figures reported in this section for grants and donations for the broader community consist of charitable contributions made to external nonprofit organizations to educate health care consumers in managing their own health and making informed decisions when obtaining services; and to develop, produce, or communicate health care-related public policy information for a variety of programs and services aimed at general well-being of the community. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- ¹¹ Amount reflects the net expenditures after scholarships for health professional education and training programs.
- ¹² Figures reported in this section for grants and donations for the education of health care professionals consist of charitable contributions made to external nonprofit organizations, colleges, and universities to support the training and education of students seeking to become health care professionals such as physicians, nurses, physical therapists, social workers, pharmacists, etc. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.

Table B

KAISER FOUNDATION HOSPITALS IN CALIFORNIA

Community Benefits Provided by Hospital Service Area in 2019

NORTHERN CALIFORNIA HOSPITALS		SOUTHERN CALIFORNIA HOSPITALS	
Antioch	\$35,768,656	Anaheim	\$41,728,249
Fremont	\$22,508,271	Baldwin Park	\$37,388,708
Fresno	\$24,990,841	Downey	\$50,333,791
Manteca	\$38,529,039	Fontana	\$72,058,825
Modesto	\$22,587,451	Irvine	\$18,035,249
Oakland	\$62,195,446	Los Angeles	\$59,387,017
Redwood City	\$23,440,689	Moreno Valley	\$15,967,219
Richmond	\$45,731,685	Ontario	\$25,273,294
Roseville	\$53,868,961	Panorama City	\$46,014,300
Sacramento	\$88,401,308	Riverside	\$41,883,128
San Francisco	\$49,037,146	San Diego	\$61,354,560
San Jose	\$34,701,054	South Bay	\$35,132,387
San Leandro	\$42,644,714	West Los Angeles	\$45,513,316
San Rafael	\$23,415,220	Woodland Hills	\$29,875,524
Santa Clara	\$51,337,799		
Santa Rosa	\$42,526,681		
South Sacramento	\$66,121,388		
South San Francisco	\$24,953,097		
Vacaville	\$31,496,130		
Vallejo	\$43,610,238		
Walnut Creek	\$31,953,764		
Northern California Total	\$859,819,578	Southern California Total	\$579,945,569

B. Medical Care Services for Vulnerable Populations

For the purpose of this plan, KFH has quantified the unreimbursed costs of medical services provided in its hospitals to the underinsured and uninsured through government programs funded at the federal and state levels as well as Kaiser Permanente's own charity care programs. Government-funded programs include Medi-Cal Managed Care, Medi-Cal Fee-For-Service, and Healthy Families Program. KFH provides charity care through its Charitable Health Coverage and Medical Financial Assistance programs. Services provided to prepaid Medicare, Major Risk Medical Insurance Program (MRMIP), and Access for Infants and Mothers (AIM) beneficiaries are not reported.

C. Other Benefits for Vulnerable Populations

Watts Counseling and Learning Center (SCAL)

Since 1967, the Watts Counseling and Learning Center (WCLC) has been a valuable community resource for low-income, inner-city families in South Central Los Angeles. WCLC provides mental health and counseling services, educational assistance to children with learning disabilities, and a state-licensed and nationally accredited preschool program. Kaiser Permanente Health Plan membership is not required to receive these services and all services are offered in both English and Spanish. This program primarily serves the KFH-Downey, KFH-South Bay and KFH-West LA communities.

Educational Outreach Program (SCAL)

Since 1992, Educational Outreach Program (EOP) has been empowering children and their families through several year-round educational, counseling, and social programs. EOP helps individuals develop crucial life-skills to pursue higher education, live a healthier lifestyle through physical activity and proper nutrition, overcome mental obstacles by participating in counseling, and instill confidence to advocate for the community. EOP primarily serves the KFH-Baldwin Park community.

Youth Employment Programs (NCAL and SCAL)

Youth workforce programs focus on providing underserved diverse students with meaningful employment experiences in the health care field. Educational sessions and motivational workshops introduce them to the possibility of pursuing a career in health care while enhancing job skills and work performance. These programs serve as a pipeline for the organization and community-at-large, enhancing the future diversity of the health care workforce.

D. Benefits for the Broader Community

Community Health Education and Health Promotion Programs (NCAL and SCAL)

Health Education provides evidence-based clinically effective programs, printed materials, and training sessions to empower participants to build healthier lifestyles. This program incorporates tested models of behavior change, individual/group engagement and motivational interviewing as a language to elicit behavior change. Many of the programs and resources are offered in partnership with community groups, community clinics, libraries, nonprofit organizations, cable television channels, and schools.

Kaiser Permanente Educational Theatre (NCAL and SCAL)

Since 1986, KPET has been using live theatre, music, comedy, and drama to inspire children, teens, and adults to make healthier choices and better decisions about their well-being. Its award-winning programs are as entertaining as they are educational and were developed with the advice of teachers, parents, students, health educators, medical professionals, and professional theatre artists. Professional actors who are also trained health educators deliver all performances and workshops. KPET programs share health information and develop individual and community knowledge about leading healthier lives. KPET is provided free of charge to schools and the general community. In addition to performances and classroom workshops, KPET supplies schools and organizations with supplementary educational materials – including workbooks, parent and teacher guides, and student wallet cards – to reinforce the messages presented in the programs.

E. Health Research, Education, and Training Programs

Graduate Medical Education (GME)

The mission of Kaiser Permanente GME is to recruit and prepare the physician workforce of the 21st century by optimizing the unique clinical and educational opportunities within our integrated model of care, which is now considered the gold standard for improving the entire U.S. health care system. Residents trained in our health care settings utilize technology to provide evidence-based, patient-centered care in a team-based model, employ population management strategies, and cultivate their skills in cultural sensitivity, effective communication and leadership. As part of their training, residents participate in rotations at school-based health centers, community clinics, and homeless shelters.

Non-MD Provider Education and Training Programs

Kaiser Permanente provides education, training, residencies, internships, and/or scholarships and stipends for non-physician health care professionals in nursing, pharmacy, physical therapy, psychology, and radiology. This includes Northern California Region's Kaiser Permanente School of Allied Health Sciences, which offers 18-month training programs in sonography, nuclear medicine, and radiation therapy and Southern California Region's Hippocrates Circle Program, which was designed to provide youth from under-represented communities and diverse backgrounds with an awareness of career opportunities as a physician.

Health Research

Kaiser Permanente conducts, publishes, and disseminates high-quality epidemiological and health services research to improve health and medical care throughout our communities. Our Division of Research (NCAL), Department of Research and Evaluation (SCAL), Kaiser Foundation Research Institute, and Nursing Research Programs deploy a wide range of research methods, including clinical research, health care services research, and epidemiological and translational studies on health care that are generalizable and broadly shared, helping build a knowledge base that improves health and health care services.

III. KFH-Moreno Valley and Coachella Valley Community Served

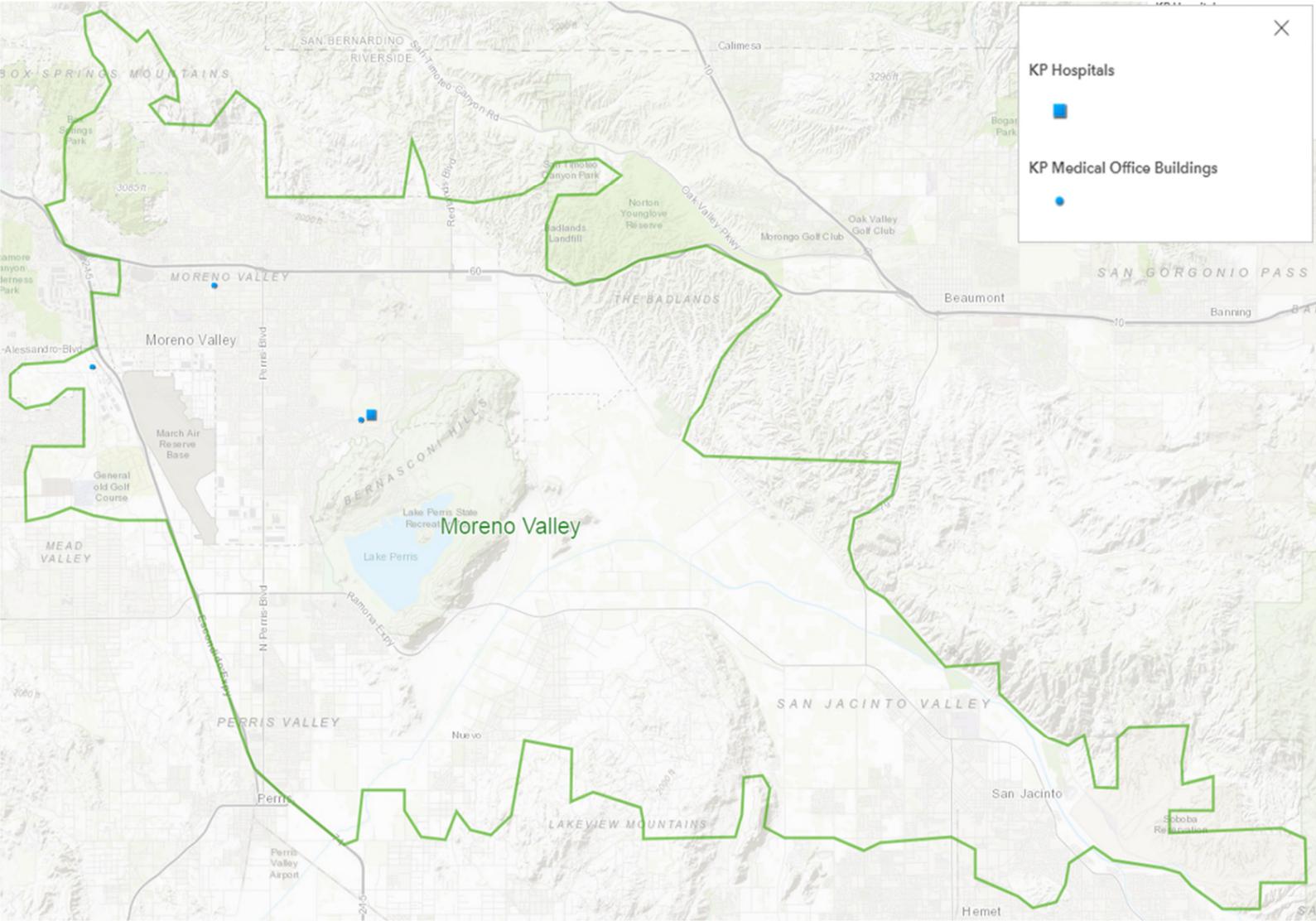
A. Kaiser Permanente's Definition of Community Served

Kaiser Permanente defines the community served by a hospital as those individuals residing within its hospital service area. A hospital service area includes all residents in a defined geographic area surrounding the hospital and does not exclude low-income or underserved populations.

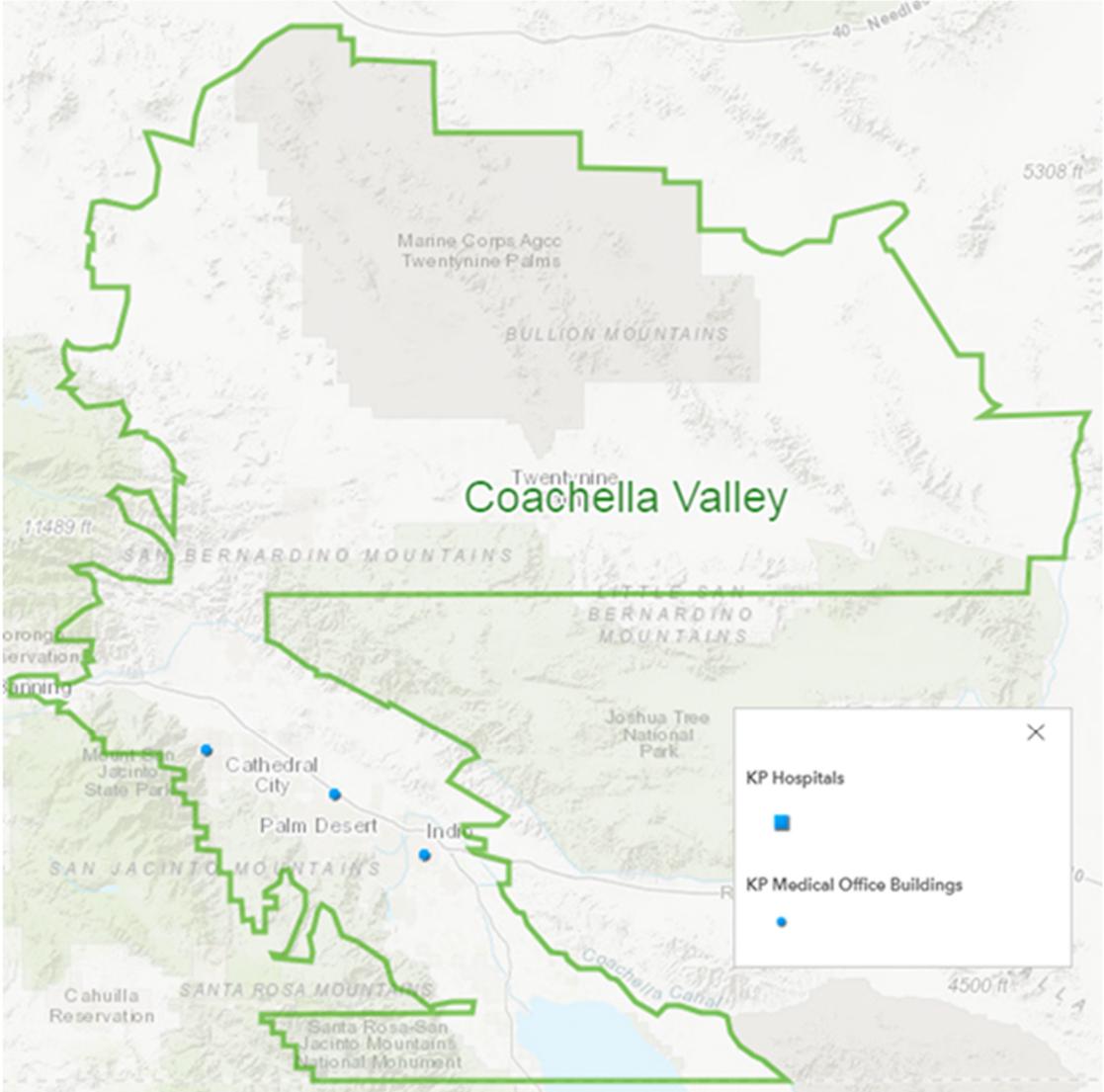
B. Map and Description of Community Served

The KFH-Moreno Valley and Coachella Valley service area includes Cabazon, Cathedral City, Coachella, Desert Hot Springs, Indian Wells, Indio, Joshua Tree, La Quinta,, March Air Reserve Base, Mecca, Moreno Valley, Morongo Valley, Nuevo, Palm Springs, Palm Desert, Perris, Rancho Mirage, Salton City, San Jacinto, Thermal, Thousand Palms, Twentynine Palms, Whitewater and Yucca Valley.

KFH-Moreno Valley Service Area Map



KFH-Coachella Valley Service Area Map



C. Demographic Profile of the Community Served

The following tables include race, ethnicity, and additional socioeconomic data for the KFH-Moreno Valley and Coachella Valley service area. Please note that "race" categories indicate "non-Hispanic" population percentage for Asian, Black, Native American/Alaska Native, Pacific Islander/Native Hawaiian, Some Other Race, Multiple Races, and White. "Hispanic/Latino" indicates total population percentage reporting as Hispanic/Latino. [Sources: ESRI, 2018; ACS 5-year estimates, 2013-2017; Bureau of Labor Statistics, 2018]

KFH-Moreno Valley Service Area Demographics

Race/Ethnicity		Socioeconomic	
Total Population	339,861	Living in Poverty (<100% Federal Poverty Level)	18.1%
Asian/Pacific Islander	6.43%	Children in Poverty	24.6%
Black	13.40%	Unemployment	4.7%
Hispanic/Latino	59.00%	Uninsured Population	15.3%
Native American/Alaska Native	0.35%	Adults with No High School Diploma	26.4%
Some Other Race	0.17%		
Multiple Races	2.58%		
White	18.07%		

KFH-Coachella Valley Service Area Demographics

Race/Ethnicity		Socioeconomic	
Total Population	546,505	Living in Poverty (<100% Federal Poverty Level)	20.6%
Asian/Pacific Islander	2.91%	Children in Poverty	29.5%
Black	2.77%	Unemployment	4.6%
Hispanic/Latino	50.91%	Uninsured Population	13.9%
Native American/Alaska Native	0.53%	Adults with No High School Diploma	21.5%
Some Other Race	0.12%		
Multiple Races	1.66%		
White	41.09%		

IV. KFH-Moreno Valley and Coachella Valley Community Health Needs

The following are the health needs that KFH-Moreno Valley and Coachella Valley is addressing during the 2017-2019 Implementation Strategy Period. For information about the process and criteria used to select these health needs and the rationale for health needs not selected, please review the 2016 CHNA Report and 2017-2019 Implementation Strategy Report at: <http://www.kp.org/chna>.

A. Health Needs Addressed

a. Access to Care

The ability to access medical care is a wide-reaching construct that includes aspects such as the presence of health insurance, the affordability of seeking treatment, the availability of health care providers who can provide treatment, the ability to get to places where treatment is provided, and other issues around accessibility. Many people in the KFH-Moreno Valley and Coachella Valley service area still lack health insurance (22% are uninsured), and those that have it are often unclear on how to navigate the health care system and how to use it. Even those with health insurance who know how to get care can struggle to receive the care they need due to a shortage of providers; the local ratio of primary care providers to patient population is nearly half the California State average. This health need was selected because of its high priority ranking and KFH-Moreno Valley and Coachella Valley's wealth of existing resources and connections to address this issue.

b. Mental and Behavioral Health

Mental health is the state of well-being in which every individual realizes his or her own potential, can cope with normal stresses of life, and is able to contribute to his or her community. Mental health includes not only the absence of negative mental health states (e.g., anxiety, depression, etc.) but also the presence of positive mental health states (e.g., satisfaction, self-worth, etc.) Mental health issues are closely related to other issues such as alcohol and substance use and abuse and smoking. Two indicators of mental health in the KFH-Moreno Valley and Coachella Valley service area are rates of suicide and the availability of mental health providers. In Coachella Valley, suicide mortality rates are much higher than in the State of California overall (14.2 versus 9.8 per 100,000 population). Additionally, there is a serious lack of mental health care providers; there are about 70 providers per 100,000 people in the KFH-Moreno Valley and Coachella Valley service area (compared to the state average of 157 per 100,000). KFH-Moreno Valley and Coachella Valley has many existing partnerships that can be used to address this issue.

c. Obesity/HEAL/Diabetes

Excess weight is a major problem in the U.S. Being overweight, or, at a more extreme level, obese, can cause many health issues and exacerbate many existing conditions. Obesity is caused, in part, by an imbalance of energy output to energy intake; that is, eating too much or eating unhealthy food, while not obtaining enough exercise. Diabetes is the 7th leading cause of death in America. 95% of people with diabetes have type 2 diabetes, which is highly associated with obesity/overweight. Over 60% of local adults are overweight or obese. Obesity is a risk factor for many of the other health issues that were identified (e.g., cardiovascular disease, cancer, diabetes, etc.), and thus, is a good place to start to reduce those issues as well. KFH-Moreno Valley and Coachella Valley will strive to encourage healthy eating and active living in order to reduce the number of people who are overweight or obese and or are at risk of having diabetes. KFH-Moreno Valley and Coachella Valley will continue to collaborate with existing resources and connections to address this need.

B. Health Needs Not Addressed

While all the health needs prioritized in the Community Health Needs Assessment are important to address, the implementation strategy planning process requires hospitals to select health needs to address based on critical criteria including health need severity, magnitude, inequity, and the extent to which the hospital is in a position to meaningfully address the need. The health needs below were identified in the hospital CHNA but are not part of the hospital implementation strategy plan.

- Transportation
- Economic security
- Climate and health
- Cancer
- Cardiovascular disease
- Substance use and tobacco
- Asthma
- HIV and STIs

V. 2017-2019 Strategies to Address Health Needs

This section details the strategies the hospital will use to address the community health needs raised in its community health needs assessment. For a complete description of the 2017-2019 Implementation Strategy Plan, please visit <http://www.kp.org/chna>.

Access to Care

KFH-Moreno Valley and Coachella Valley's long-term goal for addressing access to care is that all community members have access to timely, coordinated, high quality health care from a trained and diverse workforce. It aims to visualize this goal by organizing its strategies around the following strategic priorities (or intermediate goals):

- Increase coverage and access to comprehensive, quality health care services for low income and uninsured populations.
- Improve the capacity of health care systems to provide quality health care services, including the social and non-medical needs of their patients.
- Improve the capacity of the primary care workforce to meet community needs.
- Enhance individuals' utilization of the community-based health delivery system.

These priorities have guided the development of the following core strategies to address access to care in the community. A large sub-set of these strategies are aligned with the Riverside County Community Health Improvement Plan (CHIP) and will enable greater collaboration with public health and community health partners in addressing this health need.

- Support the provision of high-quality health care (including preventive services and specialty care) for underserved populations.
- Support targeted outreach, enrollment, and retention efforts to increase access to health care coverage, particularly among communities of color and immigrant populations, where disparities in both access to care and health care coverage is greatest.
- Develop solutions that address the health care needs of people who do not qualify for low-cost or no-cost health insurance, including but not limited to undocumented individuals.
- Support policies and programs that improve ability of the health care organizations to assess upstream factors and coordinate with community based preventive services.
- Improve the quality improvement (QI) infrastructure of health care organizations by supporting capacity to use data, leadership training, business operations and through other infrastructure building strategies.
- Provide training for medical providers on the provision of culturally competent care to diverse populations.
- Reduce barriers to access to care by providing language interpretation, transportation, nontraditional access points, and/or other supportive services.
- Support policies and programs that improve public understanding of the health care delivery system and the onboarding and orientation for new patient members.
- Support partnerships and networks that sustain and scale change and lift up priorities, evidence and experience of communities, and to share information about what works in improving access to health care for the underserved.
- Leverage Kaiser Permanente assets to drive coverage and access to health care for the underserved, build the capacity of the primary care workforce and improve appropriate utilization of health care services.

Mental and Behavioral Health

KFH-Moreno Valley and Coachella Valley's long-term goal for addressing mental health is that all community members have optimal levels of mental health and well-being and access to high quality mental and behavioral health care services when needed. It aims to visualize this goal by organizing its strategies around the following strategic priorities (or intermediate goals):

- Improve the knowledge, capacity and infrastructure of health care, organizations and communities to address mental and behavioral health.
- Promote positive mental health by fostering community cohesion and social and emotional support.

These priorities have guided the development of the following core strategies to address mental health in the community. A large sub-set of these strategies are aligned with the Riverside County Community Health Improvement Plan (CHIP) and will enable greater collaboration with public health and community health partners in addressing this health need.

- Support integration of health care with community-based mental health services, such as: training of health care providers to identify mental and behavioral health needs, patient navigators who can help patients access services, strengthening of referral networks, and/or co-location of services between primary care and mental health providers.
- Support school and youth development organizations in learning about and addressing mental and behavioral health, including suicide prevention and trauma-informed care.
- Enhance access to high quality substance abuse treatment including medication-assisted treatments to decrease the burden of addiction and promote resiliency and recovery.
- Support organizational changes that can reduce employee stress.
- Support community-based initiatives that promote positive mental health by fostering community connection to one's neighbors and participation in local activities and create access to safe local public spaces where people can congregate..
- Support policies and programs that address early child development and toxic stress, including positive parenting and violence-free homes.
- Leverage Kaiser Permanente assets to drive community health and champion organizational practice changes that promote mental and behavioral health.
- Support partnerships and networks that sustain and scale change and lift up priorities, evidence and experience of communities, and to share information about what works in improving behavioral and mental health and to build the field.

Obesity/Diabetes/HEAL

KFH-Moreno Valley and Coachella Valley's long-term goal for addressing obesity/diabetes is that all community members eat healthy and move more as a part of daily life. It aims to visualize this goal by organizing its strategies around the following strategic priorities (or intermediate goals):

- Improve access to opportunities for physical activity in the community.
- Improve access to healthy food options in the community.
- Improve linkages between health care services and community-level services.

These priorities have guided the development of the following core strategies to address obesity/diabetes in the community. A large sub-set of these strategies is aligned with the Riverside County Community Health Improvement Plan (CHIP) and will enable greater collaboration with public health and community health partners in addressing this health need.

- Support new and improved policies and environments that support active transportation and physical activity (e.g., safe pedestrian bicycle routes.)
- Support policies that prioritize underserved neighborhoods for park investments and encourage communities to use parks to their full potential.
- Support local governments, schools and/or community-based organizations to provide healthy food options (including accessible drinking water) and to adopt healthy food policies, including procurement practices.
- Support local governments, schools and/or community-based organizations to enroll community members into available food programs such as WIC, Cal Fresh.
- Support programs that improve referral of patients to evidence-based health promotion programs that teach self-management and empowerment techniques for chronic disease management and prevention.
- Support collaboration between health care providers and community-level services to support patients' needs related to upstream determinants of health, such as access to healthy food at local grocery stores and addressing violence-free neighborhoods.
- Support multi-level, multi component initiatives in school settings to produce significant and measurable impact on the health of students, staff and teachers in K-12 schools within communities.
- Support programs—particularly evidence-based programs—that address diabetes prevention, education, and self-management.
- Leverage Kaiser Permanente assets to drive community health, including healthy eating and active living and champion organizational practice changes that promote health.
- Support collaboration and networks that sustain and scale change and lift up priorities, evidence and experience of communities, and to build the field of healthy eating and active living.

VI. 2019 Year-End Results for KFH-Moreno Valley and Coachella Valley

The 2019 Year-End Results highlight a select set of activities and grant financial resources for addressing health needs. For a full description of strategies and activities to address health needs, please review the 2017-2019 Implementation Strategy Plan at <http://www.kp.org/chna>.

A. 2019 Community Benefit Financial Resources Provided by KFH-Moreno Valley and Coachella Valley

Total Community Benefit expenditures are reported as follows:

- Quantifiable Community Benefit such as facility use and in-kind donations are included if funded by KFH, provided in a KFH facility, or are part of a KFH Community Benefit Plan.
- Medical care services for vulnerable populations include unreimbursed inpatient costs for participation in Kaiser Permanente-subsidized and government-sponsored health care insurance programs.
- The unreimbursed portion of medical, nursing, and other health care professional education and training costs are included.

Resource allocations are reported, as follows:

- Financial expenditures are reported in exact amounts, if available, by hospital service area.
- If exact financial expenditure amounts were not available by hospital service area, then regional expenses were allocated proportionally on the basis of KFHP membership or other quantifiable data, such as the number of Kaiser Permanente Educational Theatre performances presented or Summer Youth students employed within each hospital area's community at large.

Table C: KFH-Moreno Valley and Coachella Valley 2019 Year-End Community Benefit Expenditures

Medical Care Services for Vulnerable Populations	
Medi-Cal shortfall ¹	\$8,425,313
Charity care: Charitable Health Coverage Programs ²	\$3,837
Charity care: Medical Financial Assistance Program ³	\$3,026,611
Grants and donations for medical services ⁴	\$1,358,974
Subtotal	\$12,814,735
Other Benefits for Vulnerable Populations	
Summer Youth and INROADS programs ⁶	\$15,512
Grants and donations for community-based programs ⁷	\$2,421,247
Community Benefit administration and operations ⁸	\$231,191
Subtotal	\$2,667,950
Benefits for the Broader Community	
Community health education and promotion programs	\$32,992
Kaiser Permanente Educational Theatre ⁹	\$96,911
Community Giving Campaign administrative expenses	\$2,874
Grants and donations for the broader community ¹⁰	\$27,394
National board of directors fund	\$8,787
Subtotal	\$168,958
Health Research, Education and Training	
Non-MD provider education and training programs ¹¹	\$53,770
Grants and donations for health research, education, and training ¹²	\$8,764
Health research	\$253,042
Subtotal	\$315,576
Total Community Benefits Provided	\$15,967,219

TABLE C ENDNOTES

- ¹ Amount includes hospital-specific, unreimbursed expenditures for Medi-Cal Managed Care members and Medi-Cal Fee-for-Service beneficiaries on a cost basis.
- ² Amount includes hospital-specific, unreimbursed expenditures for Other Plan members and unreimbursed inpatient expenditures for Charitable Health Coverage on a cost basis.
- ³ Amount includes unreimbursed care provided at this facility to patients who qualify for the Medical Financial Assistance on a cost basis.
- ⁴ Figures reported in this section for grants and donations for medical services consist of charitable contributions to community clinics and other safety-net providers; community health partnerships and collaboratives; and special Request for Proposals to support specific health issues such as childhood obesity, asthma, etc. The amount reported reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- ⁵ Watts Counseling and Learning Center's service expenses are divided among three hospitals: KFH-Downey, KFH-South Bay, and KFH-West Los Angeles.
- ⁶ Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the number of Summer Youth students hired.
- ⁷ Figures reported in this section for grants and donations for community-based programs consist of charitable contributions made to external nonprofit organizations for a variety of programs and services that address the nonmedical needs of vulnerable populations. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- ⁸ The amount reflects the costs related to providing a dedicated community benefit department and related operational expenses.
- ⁹ Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members, or several related denominators such as the number of Educational Theatre performances or health education programs.
- ¹⁰ Figures reported in this section for grants and donations for the broader community consist of charitable contributions made to external nonprofit organizations to educate health care consumers in managing their own health and making informed decisions when obtaining services; and to develop, produce, or communicate health care-related public policy information for a variety of programs and services aimed at general well-being of the community. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- ¹¹ Amount reflects the net expenditures for health professional education and training programs.
- ¹² Figures reported in this section for grants and donations for the education of health care professionals consist of charitable contributions made to external nonprofit organizations, colleges, and universities to support the training and education of students seeking to become health care professionals. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.

B. 2019 Examples of KFH-Moreno Valley and Coachella Valley Activities Addressing Selected Health Needs

All Kaiser Foundation Hospitals (KFH) carefully consider the evidence-base when determining which goals, strategies, and related activities would be most effective in addressing priority health needs. It's anticipated that successful implementation of key activities (programs, grants, collaboration, and/or in-kind assets), tied to key goals and strategies, can contribute toward improving the priority health needs in the community. For information on the goals and strategies that were selected for each health need, please refer to the KFH-Moreno Valley and Coachella Valley , posted on the internet at <http://www.kp.org/chna>.

Mechanisms for monitoring progress are tailored to each activity and may include the collection and documentation of tracking measures such as number of grants made, number of dollars spent, number of people reached/served, and number and role of KFH volunteers. KFH also conduct evaluation of larger grant initiatives to understand both progress and outcomes. In addition to internal monitoring and evaluation, KFH requires grantees to propose, track, and report outcomes of the projects for which they have received funding.

The below tables provide highlights for a select number of programs, grants, collaboration and/or assets that aims to address the identified health needs for KFH-Moreno Valley and Coachella Valley. The examples provided below are illustrations and not an exhaustive list. Where appropriate, summative information is provided for programs that have been implemented in multiple years. The total number and amount of paid grants to address a health need include those that are awarded to organizations providing programs serving the KFH- Moreno Valley and Coachella Valley service area and may also serve other KFH service areas. Grant examples denoted with (~) provide services and/or programs in multiple Kaiser Foundation Hospital service areas. Grant examples denoted with (*) were distributed from the Kaiser Permanente Southern California Charitable Contribution Fund, a Donor Advised Fund (DAF) administered by the California Community Foundation; accordingly, grant amounts were not included in the community benefit totals for 2019 (Tables B and C). In addition to the below examples, which address specific health needs, Kaiser Permanente, Southern California implements additional community programs that address multiple health needs:

- Educational Theatre brings free, live theatrical programs to schools and communities. The programs are designed to inspire children, teens and adults to make healthier choices and informed decisions about their health by focusing on topics such as health reading and literacy, conflict management, healthy eating and active living, bullying, and sexually transmitted infections. All performances are delivered by professional actors who are also trained health educators.
 - In 2019, Educational Theater provided 15 events in 13 schools in the KFH-Moreno Valley communities, reaching 4,156 youth and 187 adults.
 - In 2019, Educational Theater provided 6 events in 5 schools in the KFH-Coachella Valley communities, reaching 1,230 youth and 51 adults.

Need	Summary of impact	Examples of most impactful efforts
<p>Access to Care</p>	<p>During 2019, Kaiser Permanente paid 11 grants, totaling \$155,222 addressing this priority health need in the Moreno Valley service area. In addition, a portion of money managed by a donor advised fund at California Community Foundation was used to pay 3 grants, totaling \$55,278 that addresses this need.</p>	<p><u>Providing Affordable Healthcare</u></p> <p>In 2019, KFH-Moreno Valley and Coachella Valley provided \$17,974,078 in medical care services to 15,960 Medi-Cal recipients (both health plan members and non-members) and \$8,773,579 in medical financial assistance (MFA) for 5,458 beneficiaries.</p> <hr/> <p><u>Advocating Expansion of Health Care Access for Low-Income Californians~*</u></p> <p>Through policy-focused research and broad-based stakeholder engagement, the Insure the Uninsured Project (ITUP) promotes innovative and workable policy solutions that expand health care access and improve the health of low-income and underserved communities in Californian. In 2019, Kaiser Permanent paid \$75,000 (split among 15 service areas) to ITUP to:</p> <ul style="list-style-type: none"> • Conduct issue education and targeted communications to educate and inform state and local policymakers, media, and stakeholders on state and federal health reform topics affecting coverage, care and the delivery of health and health related services in California. • Convene 12 regional and local health care workgroups that include stakeholders and community leaders in collective problem-solving and shared learning on health care issues and timely health policy topics. • Conduct and disseminate health policy research to inform state and local leaders and policymakers. <hr/> <p><u>Advocating for Health Centers to Improve the Health of Vulnerable Populations~*</u></p> <p>California’s Primary Care Association (CPCA) provides education, training, and advocacy to their members community health centers to best serve their low-income, underserved, and diverse patients. In 2019, Kaiser Permanent paid \$150,000 (split among 15 service areas) to CPCA to:</p> <ul style="list-style-type: none"> • Provide trainings, convenings, and conferences that reflect and respond to members’ needs. • Host peer networks and add peer networks as appropriate in response to member requests. • Educate policy makers and other stakeholders about the unique and critical role that CHCs play in serving patients throughout the state as an integral part of an integrated health care delivery system.

Need	Summary of impact	Examples of most impactful efforts
		<p><u>Advancing Care Transformation for California’s Public Hospitals~</u> The California Health Care Safety-Net Institute (SNI) designs and directs programs that accelerate the spread of innovative practices among California's public hospitals and public clinics. SNI supports the advancement of care transformation and capacity of its members. In 2019, Kaiser Permanente paid \$150,000 (split among 15 service areas) to SNI to:</p> <ul style="list-style-type: none"> • Partner with the State of California Department of Healthcare Services and member Public Healthcare Systems to successfully implement California's 1115 Medi-Cal 2020 Waiver to advance value-based care. • Strengthen the organizational capacity of the Safety Net Institute to provide valuable programming to members focusing upon improved Board engagement, implementing a strategic review process, communications, improving the knowledge of members, and continued staff development. • Strengthen the capacity of public health care systems by designing and implementing Safety Net Institute programs and technical assistance and by connecting members to nationally recognized training opportunities.
		<p><u>Accessing Health Care for Homeless and at-risk Veterans</u> United States Veterans Initiative provides primary care, mental health and case management services to at-risk, chronically homeless and disabled veterans at the March Air Reserve Base facility. In 2019, Kaiser Permanente paid \$25,000 to United States Veterans Initiative to:</p> <ul style="list-style-type: none"> • Provide 300 veterans and their families with enrollment coordination services for all eligible health benefits. • Connect clients to a medical home and intense case management services. • Veterans will set self-management goals related to healthier lifestyle behaviors through case management services.

Need	Summary of impact	Examples of most impactful efforts
		<p><u>Advancing Health Equity</u> Coachella Valley Volunteers in Medicine expanded their services to include assessment of social determinants of health for medically underserved adult residents and provide community and social service referrals to improve overall state of health, access to care, and medical outcomes. Kaiser Permanente paid \$20,000 to Coachella Valley Volunteers in Medicine to:</p> <ul style="list-style-type: none"> • Redesign eligibility intake process to include sensitive discussions related to social determinants of health needs. • Train staff and volunteers to track referrals and close the loop on social health needs. • Complete individual assessment on 550 new and established patients and document in electronic medical records.
		<p><u>Eliminating Barriers to Specialty Care Service for the Uninsured Population in Eastern Coachella Valley</u> KFHMoreno Valley’s Indio Medical Offices provides in-kind imaging services to uninsured patients referred from Coachella Valley Volunteers in Medicine. In 2019, 199 imaging procedures were performed for imaging services, in coordination with an x-ray technician and radiologist to complete the encounter.</p>

Need	Summary of impact	Examples of most impactful efforts
Mental and Behavioral Health	<p>During 2019, Kaiser Permanente paid 5 grants, totaling \$85,000 addressing this priority health need in the Moreno Valley service area. In addition, a portion of money managed by a donor advised fund at California Community Foundation was used to pay 1 grant, totaling \$40,000 that addresses this need.</p>	<p><u>Expanding Access to Mental Health Counseling*</u> Jewish Family Service of the Desert (JFS) works with communities to meet the significant unmet need for social services in the Coachella Valley. The Coachella Valley Mental Health Access and Workforce Development project expands access to mental health counseling to children and families in the Coachella Valley, a designated medically underserved area. In 2019, Kaiser Permanente paid \$40,000 to JFS to:</p> <ul style="list-style-type: none"> • Provide culturally and age appropriate cognitive behavioral assessment and therapy for mental disorders to 2,804 children and • Administer the Center for Epidemiologic Studies (CES) Depression Scale to a minimum of 500 children (10 years and older) receiving counseling in the office. • Provide at least 4 trainees/ associates with 80 hours of supervision per year from licensed therapists, with preference given to Spanish speaking candidates
		<p><u>Improving Access to Mental Health Services</u> Desert AIDS Project’s Behavioral Health program provides uninsured and under-insured residents with chronic, persistent mental health illness with a continuum of care including comprehensive social services. In 2019, Kaiser Permanente paid \$25,000 to Desert AIDS Project to:</p> <ul style="list-style-type: none"> • Enroll 750 patients whose screening indicates mental illness for comprehensive behavioral health therapy. Psychiatrist develops a client-collaborative treatment plan which may include psychotherapy, support groups and medication. <p><u>Recognizing Mental Health High-Risk Behaviors in Yucca Valley</u> Pacific Clinic’s Question, Persuade, Refer (QPR) Desert Training Initiative aims to teach community residents how to recognize suicide warning signs, persuade individuals to seek support, and refer to appropriate treatment. In 2019, Kaiser Permanente paid \$5,000 to Pacific Clinic to:</p> <ul style="list-style-type: none"> • Eight clinic staff will complete the Train the Trainer through QPR Institute. • Provide 45 workshops, reaching over 400 individuals at local community centers, faith-based organizations, schools, and military centers.

Need	Summary of impact	Examples of most impactful efforts
		<p><u>Partnering Around Mental Health</u> KFH-Moreno Valley’s Community Health Manager has participated in the Riverside Resilience Initiative, a county-wide collaborative which began in 2016. The collaborative has continued to host educational training webinars, town hall meetings, and learning workshops in 2019. The information is leveraged with internal KFH mental health professionals: What Is Trauma Informed Care; Adverse Community Experiences framework; Safety, Resilience and Wellness; De-Escalation, Grounding, Centering & Mindfulness; Mental Health First Aid training; Organizational Change: Becoming Trauma Informed; and Bridges Out of Poverty.</p>
<p>Obesity/ Diabetes</p>	<p>During 2019, Kaiser Permanente paid 7 grants, totaling \$136,667 addressing this priority health need in the Moreno Valley service area. In addition, a portion of money managed by a donor advised fund at California Community Foundation was used to pay 1 grant, totaling \$10,000 that addresses this need.</p>	<p><u>Influencing Policies and Funding for Safe Routes to School and Active Transportation~</u> Safe Routes to School National Partnership (National Partnership) advances safe walking and biking to and from schools, improves the health and wellbeing for kids of all races, income levels and abilities and seeks to foster the creation of healthy, sustainable communities for everyone. In 2019, Kaiser Permanente paid \$100,000 (split among 15 Service Areas) to the National Partnership to:</p> <ul style="list-style-type: none"> • Influence new policies and funding for active transportation and Safe Routes to School programs to increase physical activity and reduce safety risks for people walking and biking. • Provide technical assistance to 10 low income communities in 3 counties to support grant applications for state or other funding sources for biking and walking.

Need	Summary of impact	Examples of most impactful efforts
		<p><u>Building Capacity to Advance Healthy Communities and Reduce Health Disparities~*</u></p> <p>Public Health Institute (PHI) generates and promotes research, leadership and partnerships to build capacity for strong public health policy, programs, systems and practices. This grant provides essential capacity building support for Public Health Alliance staff and members of local health departments to strengthen operations, strengthen multi-sector partnerships, improve effectiveness as an organization and advance healthy communities while aiming to reduce health disparities. In 2019, Kaiser Permanente paid \$150,000 (split among 15 Service Areas) to Public Health Institute to:</p> <ul style="list-style-type: none"> • Develop a strategic plan to assess, strengthen and evaluate Public Health Alliance operations and successfully implement five actions from the plan. • Strengthen existing and create new strategic partnerships by facilitating 30 multi-sector priority initiative meetings with a variety of partners. • Develop a comprehensive communications plan and a diversified fund development plan. <hr/> <p><u>Transforming A Culture of Wellness in Schools</u></p> <p>Think Together expanded the Healthy Living Program at 20 after-school sites in Moreno Valley and Val Verde Unified School District that include cooperative learning through fitness and nutrition education. In 2019, Kaiser Permanente paid Think Together \$25,000 to:</p> <ul style="list-style-type: none"> • Provide 2,000 middle and elementary school students with nutrition education and physical activities. • Students in the program will engage in 30 minutes of physical activity at least four days a week through our CATCH (Coordinated Approach to Child Health) and new Skillastics® curriculum. • Students will participate in Harvest of the Month and mobile kitchen healthy meal preparation sessions to increase a life-long desire for healthy food selection.

Need	Summary of impact	Examples of most impactful efforts
		<p><u>Improving Access to Healthy Fresh Produce to Seniors</u> Hidden Harvest has been gleaning produce from local farms in the Coachella Valley for 19 years. The Senior Farmer’s Market, a mobile farm-stand, provides residents in low-income housing complexes with a variety of seasonally grown fruits and vegetables. In 2019, Kaiser Permanente paid \$15,000 to Hidden Harvest to:</p> <ul style="list-style-type: none"> • Coordinate 160 Senior Markets in collaboration with senior housing projects and senior centers in low income neighborhoods. • Distribute more than 199,000 pounds of produce to approximately 14,000 low income seniors. <hr/> <p><u>Partnering Around Obesity</u> KP’s partnership with Riverside County Health Coalition, which started in 2009, continues to align the strategies of the County Health Improvement Plan (CHIP) through a collaborative approach. Each quarterly meeting aims at providing topic specific expert panel speakers, discussions, and networking opportunities to the diverse and multi-sectoral group of community leaders. Topics in 2019 have included: The Intersection of Housing, Health and Public Safety; Strategies and Benefits of Using the California Healthy Places Index (HPI); Population Health: From Strategies to Solutions; Health Equity Through Environmental Justice and Land Use Planning; Data to Action: Addressing Overdoses in Riverside County</p>

VII. Description of Community Health Needs KFH-Moreno Valley and Coachella Valley Will Address in 2020-2022

The KFH-Moreno Valley and Coachella Valley 2019 Community Health Needs Assessment (CHNA) is available at <http://www.kp.org/chna> (Kaiser Permanente's ShareSite). Detailed information about the CHNA process and the criteria and rationale used to determine which priority health needs the hospital would address in its Community Benefit Plan (referred to as an Implementation Strategy for IRS purposes) – along with information about the health needs that were not identified but not selected – can also be found on the website. Here are the health needs KFH-Moreno Valley and Coachella Valley is addressing in the 2020-2022 three-year cycle:

Access to Care: Access to adequate health care and mental health care are persistent issues in the service area. Roughly 18% of people are uninsured in Moreno Valley, as are 14% in the Coachella Valley. The uninsured rate is much higher for these regions than the state of California as a whole which is 12%. Of particular importance in Moreno Valley and Coachella Valley, are access to services available in the community (e.g., nonprofits, free resources, etc.). According to the Moreno Valley Chamber of Commerce, there are only 11 nonprofit organizations serving the community in this region-- a rather low number of organizations. There are more in the Coachella Valley, however the region is so large that it is still often difficult to access resources.

Access to care was selected as a priority area because it was deemed critical by the community, which was demonstrated in a survey we conducted asking the community to let us know which issues they deem most important. Additionally, access to care was selected because KFH-Moreno Valley and Coachella Valley finds health insurance coverage to be essential to improving the health of our community.

Behavioral Health (Mental Health and Substance Abuse): Mental health has recently been targeted as a high priority area by the local community, as well as much of the nation. Data shows that residents in the KFH-Moreno Valley and Coachella Valley service area report having 3.9 poor mental health days per month. In comparison, California residents report 3.7 poor mental health days per month. Moreover, the worst performing racial or ethnic subgroup for prevalence of poor mental health days fares 65% worse than average in Moreno Valley and 66% worse than average in the Coachella Valley service area.

Behavioral health was selected largely due to growing community concern about the issue of mental health. Community members are concerned about minimizing the negative consequences of poor mental health such as suicide and interpersonal violence. At the same time, fewer poor mental health days ultimately equates to a greater number of good mental health days—which is at the heart of individuals flourishing.

Economic Opportunity: Economic opportunities—such as education, jobs, affordable housing, and other opportunities to reduce poverty—are an upstream predictor of good health. Proper education, income, and access to gainful employment equate to better healthcare, and better quality of life. The concept of economic opportunity was consistently identified as a priority issue throughout community engagement. Data supports community input: the median household income for Moreno Valley is \$56,456, the median for the Coachella Valley is \$51,042—both of which are lower than the median income for the state of California of \$64,500.

Economic opportunity was selected as a priority area because it is a strong predictor of health. Poverty can affect education level, access to healthy foods, health behaviors, and long-term health outcomes. Interventions aimed at improving the predictors of health can result in better long-term outcomes.

Obesity/Diabetes/Stroke: Obesity has long been a priority in the community. Additionally, obesity is an upstream health issue that leads to deadly health ailments such as heart disease and diabetes. The obesity prevalence rate in the region is exceedingly high—approximately 31% of Moreno Valley residents and 25% of Coachella Valley residents are obese.

Obesity was selected as a priority area for several reasons. Foremost, obesity often leads to other health issues—so minimizing obesity could potentially reduce the prominence of a variety of health problems (e.g., diabetes, heart disease, some cancers, stroke, etc.). In addition, obesity affects a high proportion of the population, obesity has been a priority area for KFH-Moreno Valley and Coachella Valley for quite some time, and there remains work to be done for our community in this area.

As part of these efforts, KFH-Moreno Valley and Coachella Valley will also address food insecurity. Roughly 9.4% of people living in Riverside County experienced food insecurity at some point during the year. Ensuring that families have regular access to nutritious food is imperative for good long-term health.