



ANAHEIM



IRVINE

# KAISER FOUNDATION HOSPITAL SOUTHERN CALIFORNIA REGION

2020 COMMUNITY BENEFIT YEAR-END REPORT AND 2020-2022 COMMUNITY BENEFIT PLAN



# Community

### III. KFH-Anaheim and Irvine Community Served

#### A. Kaiser Permanente’s Definition of Community Served

Kaiser Permanente defines the community served by a hospital as those individuals residing within its hospital service area. A hospital service area includes all residents in a defined geographic area surrounding the hospital and does not exclude low-income or underserved populations.

#### B. Demographic Profile of the Community Served

The following tables include race, ethnicity, and additional socioeconomic data for the KFH-Anaheim and KFH-Irvine service areas. Please note that "race" categories indicate "non-Hispanic" population percentage for Asian, Black, Native American/Alaska Native, Pacific Islander/Native Hawaiian, Some Other Race, Multiple Races, and White. "Hispanic/Latino" indicates total population percentage reporting as Hispanic/Latino. [Sources: ESRI, 2019; ACS 5-year estimates, 2013-2017]

#### KFH-Anaheim Service Area Demographics

Race/Ethnicity		Socioeconomic	
Total Population	1,567,929	Living in Poverty (<100% Federal Poverty Level)	13.83%
Asian/Pacific Islander	21.70%	Children in Poverty	18.5%
Black	1.96%	Unemployment	4.96%
Hispanic/Latino	45.16%	Uninsured Population	12.5%
Native American/Alaska Native	0.20%	Adults with No High School Diploma	18.62%
Some Other Race	0.16%		
Multiple Races	2.19%		
White	28.63%		

## KFH-Irvine Service Area Demographics

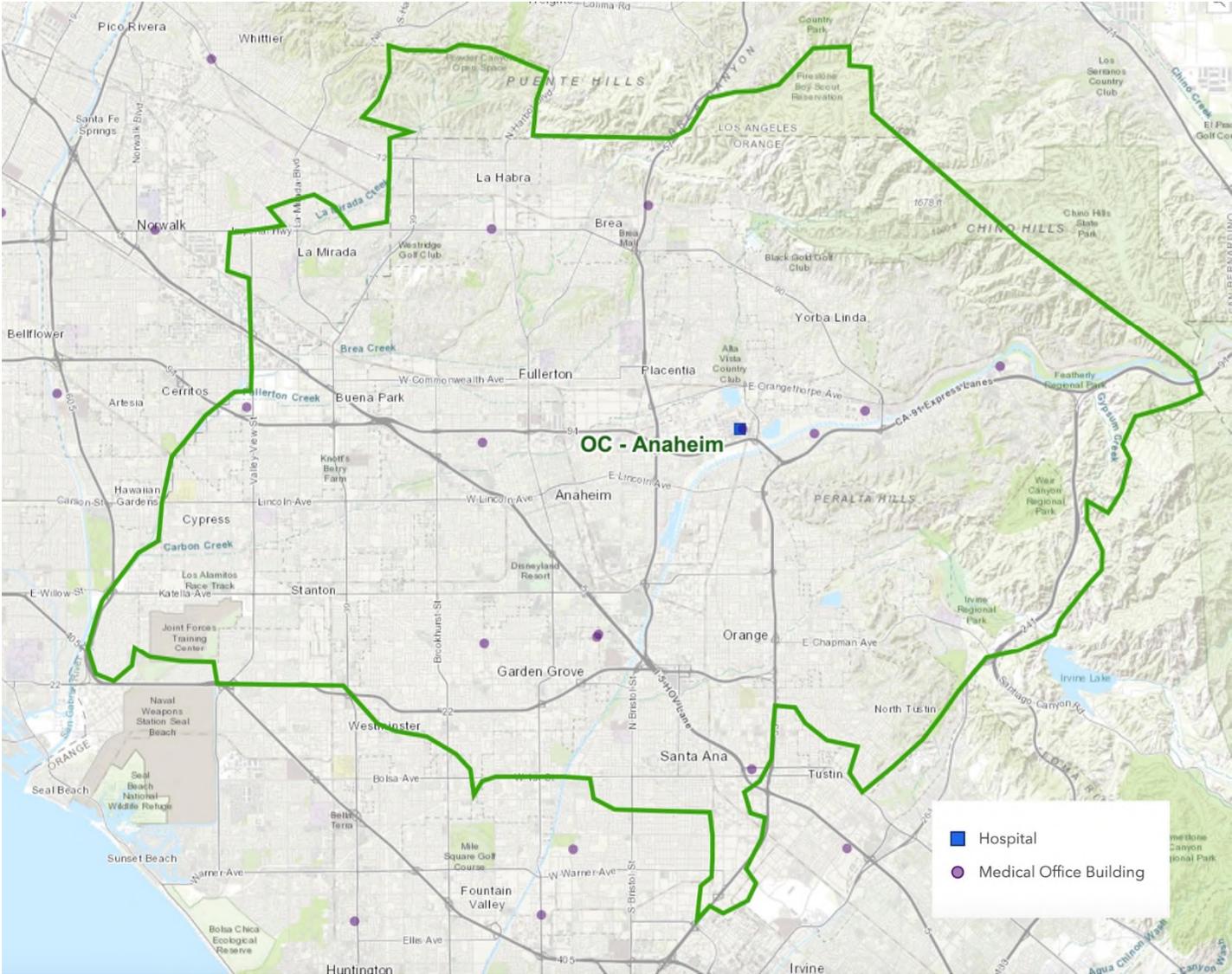
Race/Ethnicity		Socioeconomic	
Total Population	1,744,262	Living in Poverty (<100% Federal Poverty Level)	13.83%
Asian/Pacific Islander	20.74%	Children in Poverty	11.5%
Black	1.38%	Unemployment	4.22%
Hispanic/Latino	25.03%	Uninsured Population	8.5%
Native American/Alaska Native	0.19%	Adults with No High School Diploma	9.95%
Some Other Race	0.19%		
Multiple Races	3.54%		
White	48.94%		

### C. Map and Description of Community Served

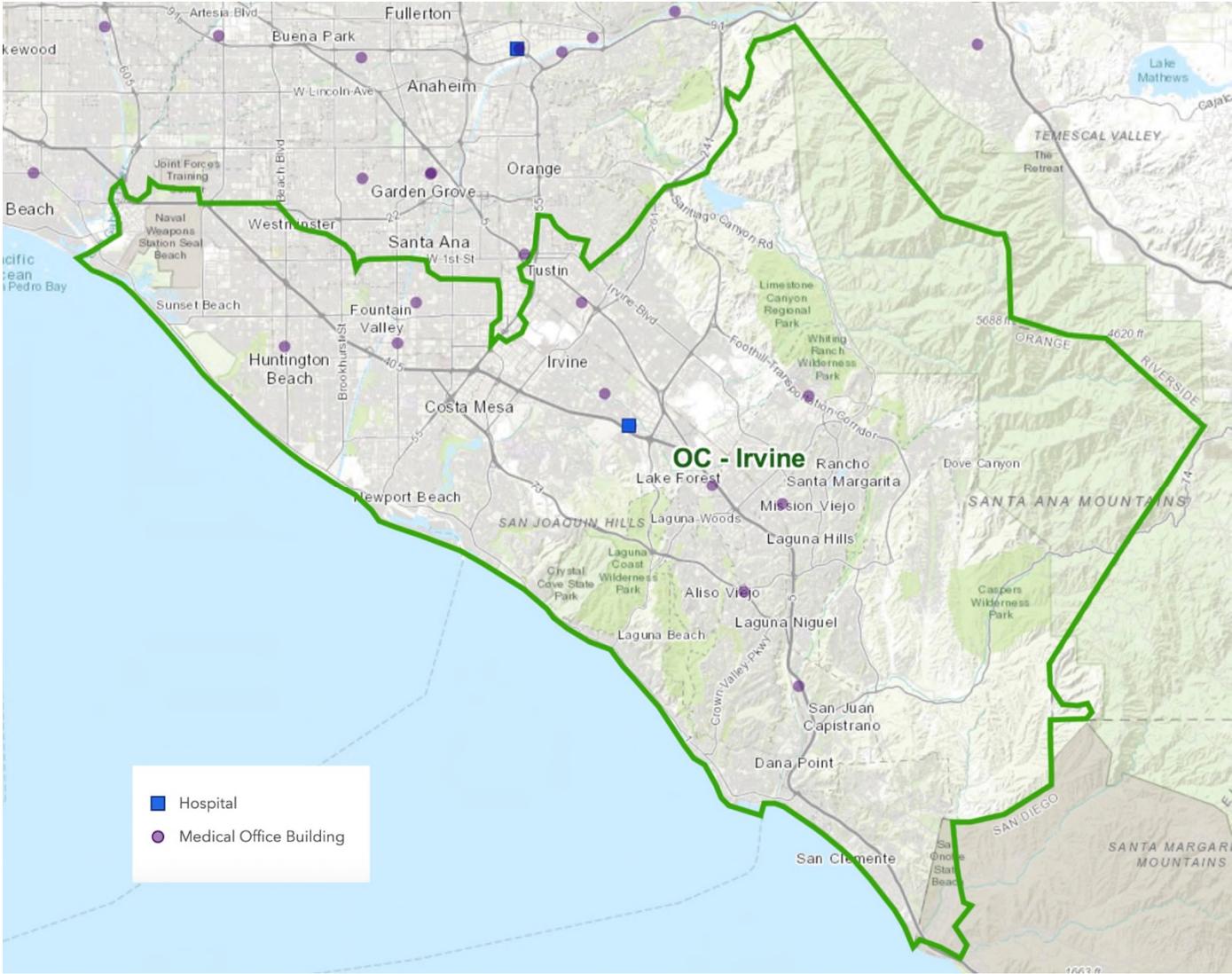
The KFH-Anaheim service area includes Anaheim, Brea, Buena Park, Chino Hills, Cowan Heights, Cypress, El Modena, Fullerton, Garden Grove, La Habra, La Mirada, La Palma, Los Alamitos, Modjeska, Modjeska Canyon, North Tustin, Orange, Placentia, Santa Ana, Silverado, Stanton, Tustin, Villa Park, and Yorba Linda.

The KFH-Irvine service area includes Aliso Viejo, Balboa Island, Capistrano Beach, Corona Del Mar, Costa Mesa, Coto de Caza, Dana Point, El Toro, Foothill Ranch, Fountain Valley, Huntington Beach, Irvine, Irvine Hills, Ladera Ranch, a section of Lake Elsinore, Laguna Beach, Laguna Hills, Laguna Niguel, Laguna Woods, Lake Forest, Midway City, Mission Viejo, Newport Beach, Newport Coast, Rancho Santa Margarita, San Clemente, San Juan Capistrano, Seal Beach, South Laguna, Sunset Beach, Trabuco Canyon, and Westminster.

# KFH-Anaheim Service Area Map



# KFH-Irvine Service Area Map



## IV. KFH-Anaheim and Irvine Community Health Needs

The following are the health needs that KFH-Anaheim and Irvine is addressing during the 2020-2022 Implementation Strategy Period. For information about the process and criteria used to select these health needs and the health needs that were not selected (and the rationale), please review the 2019 CHNA Report and 2020-2022 Implementation Strategy Report at: <http://www.kp.org/chna>.

### A. Health Needs Addressed

**Access to Healthcare.** Access to comprehensive quality health care is important for the achievement of health equity and for increasing the quality of life for everyone. Limited access to health care can dramatically impact people's health outcomes. Health insurance is one of many mechanisms that enable people to access necessary care. In Orange County, only 80% of residents aged 18-64 are insured. During the community engagement process, residents also identified transportation, long wait times, cost, and difficulty navigating the healthcare system as barriers to accessing care. This health need was selected to be addressed in the Implementation Strategy because poor access to care, particularly preventative care, can negatively impact resident health and hospital operation; for instance, poor access to preventative care contributes to high Emergency Room Utilization and higher rates of chronic diseases if left untreated.

**Economic Security.** Economic insecurity exists in both the Anaheim and Irvine service areas. Secondary data indicates that the experience of economic insecurity impacts health needs locally, including poor mental health, obesity, diabetes, stroke, and cancer. In the Anaheim service area for example, on average, 15% of the population lives below the poverty level. Some subgroups in the service area, such as Latinos, experience higher levels of poverty (20%). This health need was selected to be addressed in the Implementation Strategy because community engagement revealed that the lack of economic security impacts resident's lives in various ways. The lack of affordable, quality housing in Orange County was cited in nearly every interview and focus group engagement during the Community Health Needs Assessment.

**Mental Health.** Mental health is an important component of a person's overall health and well-being. According to secondary data, poor mental health can result in a 61% reduction in life expectancy if left untreated. In the Irvine service area, white residents report having 3-4 poor mental health days a month. This health need was selected to be addressed in the Implementation Strategy because of the extensive level of work already being conducted around this issue in the service area in addition to the level of concern expressed by residents through the Community Health Needs Assessment. Through the community engagement process, residents indicated that youth and young adults are turning to substances like marijuana, vaping, and misuse of prescription drugs as a coping mechanism to address daily stressors. Additionally, Resident surveys collected through the engagement process indicated that 64% were concerned about mental health and throughout engagements residents reported experiencing a number of barriers to accessing mental health care including stigma, language, insufficient providers and inpatient services, and cost.

## **B. Health Needs Not Addressed**

While all the health needs prioritized in the 2019 Community Health Needs Assessment process are important to address, the implementation strategy planning process requires KFH-Anaheim and Irvine to conduct a selection process based on critical criteria including health need severity, magnitude, inequity, and the extent to which KFH-Anaheim and Irvine is in a position to meaningfully address the need (see Section VII.A for a full description of selection criteria). Health needs that were not elevated across these critical criteria were not selected for the implementation strategy plan. Health needs not selected include: Stroke and Suicide. These health needs were not selected as standalone needs for the purposes of this report, but KFH Anaheim and Irvine plans to address these needs through efforts to improve Access to Care and Mental and Behavioral Health, respectively (see Section VIII for a full description of strategies).

## **V. 2020 Year-End Results for KFH-Anaheim and Irvine**

The 2020 Year-End Results highlight a select set of activities and grant financial resources for addressing health needs. For a full description of strategies and activities to address health needs, please review the 2020-2022 Implementation Strategy Plan at <http://www.kp.org/chna>.

### **A. 2020 Community Benefit Financial Resources Provided by KFH-Anaheim and Irvine**

Total Community Benefit expenditures are reported as follows:

- Quantifiable Community Benefit such as facility use and in-kind donations are included if funded by KFH, provided in a KFH facility, or are part of a KFH Community Benefit Plan.
- Medical care services for vulnerable populations include unreimbursed inpatient costs for participation in Kaiser Permanente-subsidized and government-sponsored health care insurance programs.
- The unreimbursed portion of medical, nursing, and other health care professional education and training costs are included.

Resource allocations are reported, as follows:

- Financial expenditures are reported in exact amounts, if available, by hospital service area.
- If exact financial expenditure amounts were not available by hospital service area, then regional expenses were allocated proportionally on the basis of KFHP membership or other quantifiable data, such as the number of Kaiser Permanente Educational Theatre performances presented, or Summer Youth students employed within each hospital area's community at large.

**Table C: KFH-Anaheim and Irvine 2020 Year-End Community Benefit Expenditures**

	<b>Anaheim 2020 Totals</b>	<b>Irvine 2020 Totals</b>
<b>Medical Care Services for Vulnerable Populations</b>		
Medi-Cal shortfall <sup>1</sup>	\$19,393,761	\$11,713,893
Charity care: Charitable Health Coverage Programs <sup>2</sup>	\$9,754	\$7,721
Charity care: Medical Financial Assistance Program <sup>3</sup>	\$11,278,531	\$1,127,957
Grants and donations for medical services <sup>4</sup>	\$979,823	\$954,428
<b>Subtotal</b>	<b>\$31,661,869</b>	<b>\$13,803,999</b>
<b>Other Benefits for Vulnerable Populations</b>		
Grants and donations for community-based programs <sup>7</sup>	\$1,345,787	\$1,017,355
Community Benefit administration and operations <sup>8</sup>	\$381,232	\$167,886
<b>Subtotal</b>	<b>\$1,727,019</b>	<b>\$1,185,241</b>
<b>Benefits for the Broader Community</b>		
Community health education and promotion programs	\$76,114	\$62,489
Kaiser Permanente Educational Theatre <sup>9</sup>	\$367,131	\$85,664
Community Giving Campaign administrative expenses	\$1,840	\$1,511
Grants and donations for the broader community <sup>10</sup>	\$306,872	\$251,939
National board of directors fund	\$20,477	\$16,811
<b>Subtotal</b>	<b>\$772,434</b>	<b>\$418,414</b>
<b>Health Research, Education and Training</b>		
Graduate Medical Education	\$2,819,081	\$3,369
Non-MD provider education and training programs <sup>11</sup>	\$506,524	\$324,265
Grants and donations for health research, education, and training <sup>12</sup>	\$143,681	\$117,961
Health research	\$495,317	\$406,652
<b>Subtotal</b>	<b>\$3,964,603</b>	<b>\$852,247</b>
<b>Total Community Benefits Provided</b>	<b>\$38,125,925</b>	<b>\$16,259,901</b>

*TABLE C ENDNOTES*

- <sup>1</sup> Amount includes hospital-specific, unreimbursed expenditures for Medi-Cal Managed Care members and Medi-Cal Fee-for-Service beneficiaries on a cost basis.
- <sup>2</sup> Amount includes hospital-specific, unreimbursed expenditures for Other Plan members and unreimbursed inpatient expenditures for Charitable Health Coverage on a cost basis.
- <sup>3</sup> Amount includes unreimbursed care provided at this facility to patients who qualify for the Medical Financial Assistance on a cost basis.
- <sup>4</sup> Figures reported in this section for grants and donations for medical services consist of charitable contributions to community clinics and other safety-net providers; community health partnerships and collaboratives; and special Request for Proposals to support specific health issues such as childhood obesity, asthma, etc. The amount reported reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- <sup>5</sup> Watts Counseling and Learning Center's service expenses are divided among three hospitals: KFH-Downey, KFH-South Bay, and KFH-West Los Angeles.
- <sup>6</sup> Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the number of Summer Youth students hired.
- <sup>7</sup> Figures reported in this section for grants and donations for community-based programs consist of charitable contributions made to external nonprofit organizations for a variety of programs and services that address the nonmedical needs of vulnerable populations. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- <sup>8</sup> The amount reflects the costs related to providing a dedicated community benefit department and related operational expenses.
- <sup>9</sup> Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members, or several related denominators such as the number of Educational Theatre performances or health education programs.
- <sup>10</sup> Figures reported in this section for grants and donations for the broader community consist of charitable contributions made to external nonprofit organizations to educate health care consumers in managing their own health and making informed decisions when obtaining services; and to develop, produce, or communicate health care-related public policy information for a variety of programs and services aimed at general well-being of the community. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- <sup>11</sup> Amount reflects the net expenditures for health professional education and training programs.
- <sup>12</sup> Figures reported in this section for grants and donations for the education of health care professionals consist of charitable contributions made to external nonprofit organizations, colleges, and universities to support the training and education of students seeking to become health care professionals. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.

## **B. 2020 Examples of KFH-Anaheim and Irvine Activities Addressing Selected Health Needs**

All Kaiser Foundation Hospitals (KFH) carefully consider the evidence-base when determining which goals, strategies, and related activities would be most effective in addressing priority health needs. It's anticipated that successful implementation of key activities (programs, grants, collaboration, and/or in-kind assets), tied to key goals and strategies, can contribute toward improving the priority health needs in the community. For information on the goals and strategies that were selected for each health need, please refer to the KFH-Anaheim Implementation Strategy Report and the KFH-Irvine Implementation Strategy Report, posted on the internet at <http://www.kp.org/chna>.

Mechanisms for monitoring progress are tailored to each activity and may include the collection and documentation of tracking measures such as number of grants made, number of dollars spent, number of people reached/served, and number and role of KFH volunteers. KFH also conduct evaluation of larger grant initiatives to understand both progress and outcomes. In addition to internal monitoring and evaluation, KFH requires grantees to propose, track, and report outcomes of the projects for which they have received funding.

The below tables provide highlights for a select number of programs, grants, collaboration and/or assets that aims to address the identified health needs for KFH-Anaheim and Irvine. The examples provided below are illustrations and not an exhaustive list. Where appropriate, summative information is provided for programs that have been implemented in multiple years.

The total number and amount of paid grants to address a health need include those that are awarded to organizations providing programs serving the KFH-Anaheim and Irvine service area and may also serve other KFH service areas. Grant examples denoted with (~) provide services and/or programs in multiple Kaiser Foundation Hospital service areas. Grant examples denoted with (\*) were distributed from the Kaiser Permanente Southern California Charitable Contribution Fund, a Donor Advised Fund (DAF) administered by the California Community Foundation; accordingly, grant amounts were not included in the community benefit totals for 2020 (Tables B and C). In addition to the below examples, which address specific health needs, Kaiser Permanente, Southern California implements community programs that address multiple health needs:

- Educational Theatre brings free, live theatrical programs to schools and communities. The programs are designed to inspire children, teens and adults to make healthier choices and informed decisions about their health by focusing on topics such as health reading and literacy, conflict management, healthy eating and active living, bullying, and sexually transmitted infections. All performances are delivered by professional actors who are also trained health educators.
  - In 2020 Educational Theater provided 90 events in KFH-Anaheim communities, reaching 8,620 youth and 437 adults across 21 locations.
  - In 2020 Educational Theater provided 21 events in KFH-Irvine communities, reaching 2,159 youth and 152 adults across 10 locations.

Need	Summary of impact	Examples of impactful efforts
<p>Access to Care</p>	<p>During 2020, Kaiser Permanente paid 7 grants, totaling \$94,333 addressing this priority health need in the Anaheim service area. In addition, a portion of money managed by a donor advised fund at California Community Foundation was used to pay 10 grants, totaling \$294,651 that addresses this need.</p> <p>During 2020, Kaiser Permanente paid 7 grants, totaling \$94,333 addressing this priority health need in the Irvine service area. In addition, a portion of money managed by a donor advised fund at California Community Foundation was used to pay 10 grants, totaling \$294,651 that addresses this need.</p>	<p><b><u>Providing Affordable Healthcare</u></b>                      In 2020, KFH-Anaheim provided \$19,393,761 in medical care services to 30,382 Medi-Cal recipients (both health plan members and non-members) and \$11,278,531 in medical financial assistance (MFA) for 11,848 beneficiaries.</p> <p>In 2020, KFH-Irvine provided \$11,713,893 in medical care services to 19,246 Medi-Cal recipients (both health plan members and non-members) and \$1,127,957 in medical financial assistance (MFA) for 3,015 beneficiaries.</p> <p><b><u>Advocating for Orange County’s Vulnerable Patient Population~*</u></b>                      The Coalition of Orange County Community Clinics (COCCC) represents a consortium of safety net providers to support them in creating quality healthcare for vulnerable, underserved communities in Orange County, California. COCCC achieves this by building capacity to engage in advocacy, technical assistance, and training. In 2020, Kaiser Permanente paid \$350,000 (split among 2 service areas) to COCCC to:</p> <ul style="list-style-type: none"> <li>• Increase the implementation and sustainability of a culture of quality through the provision of Lean Six Sigma Greenbelt Certification training to at least 4 clinics.</li> <li>• Increase quality improvement incentive payments to clinics in Orange County by coordinating with CalOptima on the development of the payment methodology.</li> <li>• Develop the Coalition’s internal capacity to develop quality management and emergency preparedness plans for member clinics.</li> </ul>

**Supporting California’s Public Health Care System~**

The California Health Care Safety Net Institute (SNI) supports public healthcare systems by informing policy, providing measurement expertise, and accelerating learning. SNI serves the 21 public healthcare systems who are form the core of California’s safety net. In 2020, Kaiser Permanente paid \$300,000 (split among 15 service areas) to SNI to:

- Strengthen member public health care systems performance measurement capacity so they can measure and ultimately improve the care they provide.
- Improve population health by strengthening member public health care systems performance in statewide population health programs.
- Prepare member public health care systems for the next phase of delivery system transformation programs and requirements that will be part of the Medi-Cal waiver program and CallAIM program in 2021.

**Advocating for Health Centers to Improve the Health of Vulnerable Populations~\***

California’s Primary Care Association (CPCA) provides education, training, and advocacy to their members community health centers to best serve their low-income, underserved, and diverse patients. In 2020, Kaiser Permanente paid \$300,000 (split among 15 service areas) to CPCA to:

- Provide a comprehensive training program of web-based and in-person sessions, statewide or regional convenings, and statewide conferences that respond to the needs of members.
- Provide topic-specific individualized technical assistance as requested by members.
- Host job-specific and topic-specific Peer Networks and augment Peer Network program, as appropriate, in response to member requests or emerging issues.
- Educate policy makers and other key stakeholders about the unique and critical role that community health centers play in serving patients throughout the state as an integral part of an integrated health care delivery system.

		<p><b><u>Supporting Free Health Care Services to the Uninsured~*</u></b>                  Lestonnac Free Clinic provides high-quality health care services to uninsured, low-income and homeless individuals free of charge. The organization fills critical gaps in health care by providing a comprehensive array of services, including primary medical, preventative and restorative dental, mental health and specialty care services. In 2020, Kaiser Permanente paid \$95,000 (split among 5 service areas) to Lestonnac Free Clinic to:</p> <ul style="list-style-type: none"> <li>• Provide free primary medical care to 7,500 uninsured residents.</li> <li>• Provide free specialty medical care to 1,200 uninsured residents.</li> <li>• Provide free dental services to 1,000 uninsured residents.</li> <li>• Provide free behavioral health services to 400 uninsured residents.</li> </ul> <p><b><u>Addressing Breast Health Inequities</u></b>                  Susan G. Komen Orange County (KOC) ensures that life-saving breast health initiatives are accessible to all people in the community, regardless of their age or background. KOC works to improve breast health by addressing the health inequities in breast cancer care and health care system delivery gaps among underserved populations. In 2020, Kaiser Permanente paid \$50,000 to KOC to:</p> <ul style="list-style-type: none"> <li>• Establish a patient navigation pilot project to work with Orange County women on the continuum of breast cancer care.</li> <li>• Partner with community clinic sites to implement the patient navigator pilot project and provide training for up to 20 patient navigators.</li> </ul>
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<p>Economic Opportunity</p>	<p>During 2020, Kaiser Permanente paid 9 grants, totaling \$278,667 addressing this priority health need in the Anaheim service area. In addition, a portion of money managed by a donor advised fund at California Community Foundation was used to pay 2 grants, totaling \$841,026 that addresses this need.</p> <p>During 2020, Kaiser Permanente paid 6 grants, totaling \$203,667 addressing this priority health need in the Irvine service area. In addition, a portion of money managed by a donor advised fund at California Community Foundation was used to pay 2 grants, totaling \$841,026 that addresses this need.</p>	<p><b><u>Supporting Permanent Housing Units for Homeless in California~*</u></b></p> <p>Enterprise Community Partners (Enterprise) is a national nonprofit that creates opportunity for low- and moderate-income people through affordable housing. Enterprise partners with states to provide operating subsidies, wraparound services, and technical assistance for new state-acquired properties that house a range of formerly homeless populations, including families, veterans, and people living with HIV. In 2020, Kaiser Permanente paid \$12.5 million (split among 15 service areas) to:</p> <ul style="list-style-type: none"> <li>• Support wraparound services and operations of up to 1,000 new housing units for homeless people.</li> <li>• Distribute at least 5 service and operating sub-grants to local public entities or homeless service providers.</li> <li>• Provide up to 20 individual housing projects around the state with technical assistance, resulting in plans to deploy creative, flexible service models to better serve the complex and varied needs of people transitioning out of homelessness.</li> </ul> <p><b><u>Enhancing Safety Net Services in Southern California~*</u></b></p> <p>Step Up on Second Street (SU) delivers compassionate support services to people experiencing serious mental health conditions and persons who are experiencing chronic homelessness. SU meets the complex needs of people experiencing homelessness in underserved areas of Los Angeles, Orange, San Bernardino and Riverside Counties at a time when the number of homeless is increasing. In 2020, Kaiser Permanente paid \$100,000 (split among 13 service areas) to SU as core support to:</p> <ul style="list-style-type: none"> <li>• Sustain the organization through the unprecedented challenges of the COVID-19 pandemic. Kaiser Permanente's support helped SU with continuing to deliver on its mission to serve individuals experiencing mental health conditions and homelessness.</li> </ul>
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		<p><b><u>Increasing Housing Navigation and Support Services</u></b></p> <p>Friendship Shelter helps homeless adults achieve self-sufficiency and become more productive members of our community. The vision is to end homelessness in southern Orange County, one person at a time, through individualized support and interventions that focus on swift and permanent housing solutions. In 2020, Kaiser Permanente paid \$50,000 to Friendship Shelter to:</p> <ul style="list-style-type: none"> <li>• Increase access to housing for homeless individuals and families in Orange County.</li> <li>• Reduce the number of persons who return to homelessness from permanent housing.</li> <li>• Create cost savings for the community by reducing the need for clients to utilize emergency medical services while in the program.</li> </ul> <p><b><u>Distributing Medically Tailored Meals</u></b></p> <p>Waste Not OC (WNOC) works collaboratively with healthcare providers, food banks, municipalities, the food industry, and the waste hauling industry to reduce hunger and food waste by safely and cost-effectively recovering unwanted wholesome food for distribution to local pantries serving those in the community facing food insecurity. The WNOC model is now implemented nationally and recognized for its collaboration, innovation, and overall effectiveness, recovering over 50 million pounds of excess food since 2015 using technology to improve logistics efficiencies, reduce costs, track food safety, and aggregate data. In 2020, Kaiser Permanente paid \$25,000 to WNOC to:</p> <ul style="list-style-type: none"> <li>• Identify clients with dietary requirements who are food insecure.</li> <li>• Produce and distribute nutritious meals that fit clients' dietary requirements.</li> <li>• Monitor the effect access to nutritious meals has on up to selected client's overall health condition.</li> </ul>
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<p>Mental Health</p>	<p>During 2020, Kaiser Permanente paid 13 grants, totaling \$145,000 addressing this priority health need in the Anaheim service area. In addition, a portion of money managed by a donor advised fund at California Community Foundation was used to pay 1 grant, totaling \$1,000,000 that addresses this need.</p> <p>During 2020, Kaiser Permanente paid 14 grants, totaling \$220,000 addressing this priority health need in the Irvine service area. In addition, a portion of money managed by a donor advised fund at California Community Foundation was used to pay 1 grant, totaling \$1,000,000 that addresses this need.</p>	<p><b><u>Providing Mental Health and Substance Use Treatment to All*~</u></b></p> <p>Mind OC was created to support Be Well Orange County, a public-private partnership to ensure optimal mental health and wellness for all residents of Orange County. In 2020, Kaiser Permanente paid Mind OC’s fiscal sponsor, OneOC, \$2,000,000 (split among 2 service areas) to:</p> <ul style="list-style-type: none"> <li>• Complete construction of a 60,000 square foot Regional Community Wellness Hub, for the co-location of mental health and substance abuse services at 265 Anita Drive, City of Orange by October 2020.</li> <li>• Establish a Wellness Fund to align public and private funding and execute a Capital and Programmatic Finance Plan to secure funding for construction expenditures and program services.</li> <li>• Complete provider service agreements, in collaboration with the Orange County Health Care Agency, to provide triage, intake and referral, crisis stabilization and residential services for 3,618 patients and 14,470 residential treatment patient days.</li> </ul> <p><b><u>Advancing Mental Health Equity~</u></b></p> <p>The California Pan Ethnic Health Network (CPEHN) promotes health equity by advocating for public policies and sufficient resources to address the health needs of communities of color. In 2020, Kaiser Permanente paid \$300,000 (split among 15 service areas) to CPEHN to improve and build the current mental health workforce to meet community health needs by:</p> <ul style="list-style-type: none"> <li>• Providing training and technical assistance opportunities to build the capacity of 20 community partners, including the Behavioral Health Equity Collaborative, to advocate for a culturally competent mental health workforce.</li> <li>• Conducting policymaker education and advocacy to advance cultural competence among existing mental health workforce and expand opportunities for non-licensed professionals such as community health workers and navigators.</li> <li>• Developing and disseminating a minimum of two research briefs, fact sheets, and other communication tools to influence and inform policymakers on mental health equity and the need for a culturally competent workforce in California.</li> </ul>
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		<p><b><u>Driving Mental Health Policy~</u></b></p> <p>The Steinberg Institute is dedicated to advancing public policy on mental health. The Steinberg Institute Workforce Project will partner with California legislators to develop a policy agenda focusing on the emerging, non-licensed, and licensed mental health workforce. In 2020, Kaiser Permanente paid \$300,000 (split among 15 service areas) to the Steinberg Institute to increase the prioritization and effectiveness of mental health services and policymaking in CA by:</p> <ul style="list-style-type: none"> <li>• Engaging a minimum of 12 Southern Californian Legislators through the creation of a legislative behavioral health workforce workgroup to advance three pieces of legislation addressing the mental health workforce shortage.</li> <li>• Engaging Californians via a media strategy that will include the publication of articles (print, social media, blogs), radio and potential press conferences linked to key events including the Governor’s signature on a mental health workforce bill or other significant turn of events within the workforce arena.</li> <li>• Engaging the California Executive branch for the creation of a cross-governmental initiative made up of at least 3 state agencies and 12 public/private sector organizations.</li> </ul> <p><b><u>Increasing Mental Health Services for Youth and Families</u></b></p> <p>Higher Ground Youth and Family Services (HG) works to educate, equip, and empower youth to choose a fulfilling, successful life rather than the gangs, drugs and human trafficking that are rampant in nearby neighborhoods. HG is creating a dedicated Family Wellness Center and Family Support Center that will offer a full spectrum of mental health and wellness services that will be completely free to the Anaheim community. In 2020, Kaiser Permanente paid \$25,000 to HG to:</p> <ul style="list-style-type: none"> <li>• Improvement in youth participants’ academic performance and decrease in negative behavior.</li> <li>• Increase overall wellness through group counseling, canine therapy, art &amp; music therapy, garden therapy, yoga, and meditation.</li> </ul>
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		<p><b><u>Providing Mental Health Services to Underserved</u></b></p> <p>The Orange County Asian and Pacific Islander Community Alliance, Inc. (OCAPICA) builds healthier and stronger communities by enhancing the well-being of all communities through inclusive partnerships in the areas of service, education, advocacy, organizing, and research. OCAPICA provides free mental health services to underserved, low to middle income families who have had a challenging time accessing services due to linguistic barriers, stigma, and lack of knowledge of available resources. In 2020, Kaiser Permanente paid \$50,000 to OCAPICA to:</p> <ul style="list-style-type: none"><li>• Increase knowledge, skills, and self-awareness about mental illness and wellness through outreach and engagement services focused on unserved, underserved, high risk, at risk, trauma exposed families.</li><li>• Provide individual counseling, case management, rehabilitation activities to improve overall well-being.</li></ul>
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