



COMMUNITY BENEFIT PLAN 2022

KAISER FOUNDATION HOSPITALS
SOUTHERN CALIFORNIA REGION



PANORAMA CITY



Kaiser Foundation Hospital (KFH)-Panorama City/Antelope Valley

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I. Introduction and Background

A. About Kaiser Permanente

Founded in 1942 to serve employees of Kaiser Industries and opened to the public in 1945, Kaiser Permanente is recognized as one of America's leading health care providers and nonprofit health plans. We were created to meet the challenge of providing American workers with medical care during the Great Depression and World War II, when most people could not afford to go to a doctor. Since our beginnings, we have been committed to helping shape the future of health care. Among the innovations Kaiser Permanente has brought to U.S. health care are:

- Prepaid health plans, which spread the cost to make it more affordable
- A focus on preventing illness and disease as much as on caring for the sick
- An organized, coordinated system that puts as many services as possible under one roof—all connected by an electronic medical record

Kaiser Permanente is an integrated health care delivery system comprised of Kaiser Foundation Hospitals (KFH), Kaiser Foundation Health Plan (KFHP), and physicians in the Permanente Medical Groups. Today we serve approximately 12.5 million members in nine states and the District of Columbia. Our mission is to provide high-quality, affordable health care services and to improve the health of our members and the communities we serve.

Care for our members and patients is focused on their Total Health and guided by their personal physicians, specialists, and team of caregivers. Our expert and caring medical teams are empowered and supported by industry-leading technology advances and tools for health promotion, disease prevention, state-of-the-art care delivery, and world-class chronic disease management. Kaiser Permanente is dedicated to care innovations, clinical research, health education, and the support of community health.

B. About Kaiser Permanente Community Health

For over 75 years, Kaiser Permanente has been dedicated to providing high-quality, affordable health care services and to improving the health of our members and the communities we serve. We believe good health is a fundamental right shared by all and we recognize that good health extends beyond the doctor's office and the hospital. It begins with healthy environments: fresh fruits and vegetables in neighborhood stores, successful schools, clean air, accessible parks, and safe playgrounds. Good health for the entire community requires equity and social and economic well-being. These are the vital signs of healthy communities.

Better health outcomes begin where health starts, in our communities. Like our approach to medicine, our work in the community takes a prevention-focused, evidence-based approach. We go beyond traditional corporate philanthropy or grantmaking to pair financial resources with medical research, physician expertise, and clinical practices. Our community health strategy focuses on three areas:

- Ensuring health access by providing individuals served at Kaiser Permanente or by our safety net partners with integrated clinical and social services;
- Improving conditions for health and equity by engaging members, communities, and Kaiser Permanente’s workforce and assets; and
- Advancing the future of community health by innovating with technology and social solutions.

For many years, we’ve worked side-by-side with other organizations to address serious public health issues such as obesity, access to care, and violence. We’ve conducted Community Health Needs Assessments to better understand each community’s unique needs and resources. The CHNA process informs our community investments and helps us develop strategies aimed at making long-term, sustainable change—and it allows us to deepen the strong relationships we have with other organizations that are working to improve community health.

C. Purpose of the Report

Since 1996, Kaiser Foundation Hospitals (KFH) in Northern and Southern California have annually submitted to the California Department of Health Care Access and Information (HCAI) a Consolidated Community Benefit Plan, commonly referred to as the SB 697 Report (for Senate Bill 697 which mandated its existence). This plan fulfills the 2021 year-end community benefit reporting regulations under California Health and Safety Code, Section 127340 et seq. The report provides detailed information and financial data on the Community Benefit programs, services, and activities provided by all KFH hospitals in California.

II. Overview and Description of Community Benefit Programs Provided

A. California Kaiser Foundation Hospitals Community Benefit Financial Contribution

In California, KFH owns and operates 36 hospitals: 21 community hospitals in Northern California and 15 in Southern California, all accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO). KFH hospitals are located in Anaheim, Antioch, Baldwin Park, Downey, Fontana, Fremont, Fresno, Irvine, Los Angeles, Manteca, Modesto, Moreno Valley, Oakland, Ontario, Panorama City, Redwood City, Richmond, Riverside, Roseville, Sacramento, San Diego (2 Hospitals), San Francisco, San Jose, San Leandro, San Rafael, Santa Clara, Santa Rosa, South Bay, South Sacramento, South San Francisco, Vacaville, Vallejo, Walnut Creek, West Los Angeles, and Woodland Hills.

In 2021, Kaiser Foundation Hospitals in Northern and Southern California Regions provided a total of \$742,682,799 in Community Benefit for a diverse range of community projects, medical care services, research, and training for health and medical professionals. These programs and services are organized in alignment with SB697 regulations:

- Medical Care Services for Vulnerable Populations
- Other Benefits for Vulnerable Populations
- Benefits for the Broader Community
- Health, Research, Education and Training

A breakdown of financial contributions is provided in Tables A and B. Note that 'non-quantifiable benefits' will be highlighted in the Year end Results section of KFH Community Benefit Plan, where applicable.

Table A
KAISER FOUNDATION HOSPITALS IN CALIFORNIA
Community Benefits Provided in 2021 (Endnotes on following page.)

Medical Care Services for Vulnerable Populations	
Medi-Cal shortfall ¹	\$288,558,881
Charity care: Charitable Health Coverage Programs ²	\$99,312
Charity care: Medical Financial Assistance Program ³	\$199,603,657
Grants and donations for medical services ⁴	\$16,348,695
Subtotal	\$504,610,545
Other Benefits for Vulnerable Populations	
Watts Counseling and Learning Center ⁵	\$3,255,305
Educational Outreach Program	\$987,097
Youth Employment programs ⁶	\$1,808,566
Grants and donations for community-based programs ⁷	\$40,751,208
Community Benefit administration and operations ⁸	\$14,174,499
Subtotal	\$60,976,675
Benefits for the Broader Community⁹	
Community health education and promotion programs	\$1,013,213
Kaiser Permanente Educational Theatre	\$5,513,539
Community Giving Campaign administrative expenses	\$307,906
Grants and donations for the broader community ¹⁰	\$7,678,509
National Board of Directors fund	\$742,763
Subtotal	\$15,255,930
Health Research, Education, and Training	
Graduate Medical Education	\$106,261,332
Non-MD provider education and training programs ¹¹	\$28,809,048
Grants and donations for the education of health care professionals ¹²	\$828,614
Health research	\$25,940,655
Subtotal	\$161,839,649
TOTAL COMMUNITY BENEFITS PROVIDED	\$742,682,799

TABLE A ENDNOTES

1. Amount includes hospital-specific, unreimbursed expenditures for Medi-Cal Managed Care members and Medi-Cal Fee-for-Service beneficiaries on a cost basis. Unreimbursed Medi-Cal expenses in 2021 are reduced by an accounting adjustment recognizing prior years Medi-Cal revenue from the Hospital Quality Assurance Fee program that had been previously deferred.
2. Amount includes hospital-specific, unreimbursed expenditures for Other Plan members and unreimbursed inpatient expenditures for Charitable Health Coverage on a cost basis.
3. Amount includes unreimbursed care provided at this facility to patients who qualify for the Medical Financial Assistance on a cost basis.
4. Figures reported in this section for grants and donations for medical services consist of charitable contributions to community clinics and other safety-net providers; community health partnerships and collaboratives; and special Request for Proposals to support specific health issues such as childhood obesity, asthma, etc. The amount reported reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
5. Watts Counseling and Learning Center's service expenses are divided among three hospitals: KFH-Downey, KFH-South Bay, and KFH-West Los Angeles.
6. Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the number of Youth Employment Programs participants hired.
7. Figures reported in this section for grants and donations for community-based programs consist of charitable contributions made to external nonprofit organizations for a variety of programs and services that address the nonmedical needs of vulnerable populations. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
8. The amount reflects the costs related to providing a dedicated community benefit department and related operational expenses.
9. Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members, or several related denominators such as the number of Educational Theatre performances or Health Education programs.
10. Figures reported in this section for grants and donations for the broader community consist of charitable contributions made to external nonprofit organizations to educate health care consumers in managing their own health and making informed decisions when obtaining services; and to develop, produce, or communicate health care-related public policy information

for a variety of programs and services aimed at general well-being of the community. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.

11. Amount reflects the net expenditures after scholarships for health professional education and training programs.
12. Figures reported in this section for grants and donations for the education of health care professionals consist of charitable contributions made to external nonprofit organizations, colleges, and universities to support the training and education of students seeking to become health care professionals such as physicians, nurses, physical therapists, social workers, pharmacists, etc. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.

Table B
KAISER FOUNDATION HOSPITALS IN CALIFORNIA
Community Benefits Provided by Hospital Service Area in 2021

NORTHERN CALIFORNIA HOSPITALS		SOUTHERN CALIFORNIA HOSPITALS	
Antioch	\$17,917,777	Anaheim	\$16,356,394
Fremont	\$7,116,988	Baldwin Park	\$17,686,803
Fresno	\$16,430,983	Downey	\$20,875,611
Manteca	\$26,686,282	Fontana	\$34,923,576
Modesto	\$17,136,688	Irvine	\$4,235,405
Oakland	\$42,896,496	Los Angeles	\$43,202,504
Redwood City	\$12,306,878	Moreno Valley	\$7,180,582
Richmond	\$33,878,375	Ontario	\$8,042,184
Roseville	\$26,457,596	Panorama City	\$15,120,887
Sacramento	\$50,937,840	Riverside	\$20,134,773
San Francisco	\$30,194,677	San Diego (2 Hospitals)	\$27,423,902
San Jose	\$21,292,093	South Bay	\$14,724,924
San Leandro	\$17,323,610	West Los Angeles	\$23,634,640
San Rafael	\$9,970,325	Woodland Hills	\$12,009,318
Santa Clara	\$29,099,172		
Santa Rosa	\$16,739,665		
South Sacramento	\$38,816,252		
South San Francisco	\$11,517,778		
Vacaville	\$12,770,478		
Vallejo	\$23,750,994		
Walnut Creek	\$13,889,350		
Northern California Total	\$477,131,296	Southern California Total	\$265,551,503

B. Medical Care Services for Vulnerable Populations

For the purpose of this plan, KFH has quantified the unreimbursed costs of medical services provided in its hospitals to the underinsured and uninsured through government programs funded at the federal and state levels as well as Kaiser Permanente's own charity care programs. Government-funded programs include Medi-Cal Managed Care, Medi-Cal Fee-For-Service, and Healthy Families Program. KFH provides charity care through its Charitable Health Coverage and Medical Financial Assistance programs. Services provided to prepaid Medicare, Major Risk Medical Insurance Program (MRMIP), and Access for Infants and Mothers (AIM) beneficiaries are not reported.

C. Other Benefits for Vulnerable Populations

Watts Counseling and Learning Center (SCAL)

Since 1967, the Watts Counseling and Learning Center (WCLC) has been a valuable community resource for low-income, inner-city families in South Central Los Angeles. WCLC provides mental health and counseling services, educational assistance to children with learning disabilities, and a state-licensed and nationally accredited preschool program. Kaiser Permanente Health Plan membership is not required to receive these services and all services are offered in both English and Spanish. This program primarily serves the KFH-Downey, KFH-South Bay and KFH-West LA communities.

Educational Outreach Program (SCAL)

Since 1992, Educational Outreach Program (EOP) has been empowering children and their families through several year-round educational, counseling, and social programs. EOP helps individuals develop crucial life-skills to pursue higher education, live a healthier lifestyle through physical activity and proper nutrition, overcome mental obstacles by participating in counseling, and instill confidence to advocate for the community. EOP primarily serves the KFH-Baldwin Park community.

Youth Employment Programs (NCAL and SCAL)

Youth workforce programs focus on providing underserved diverse students with meaningful employment experiences in the health care field. Educational sessions and motivational workshops introduce them to the possibility of pursuing a career in health care while enhancing job skills and work performance. These programs serve as a pipeline for the organization and community-at-large, enhancing the future diversity of the health care workforce.

D. Benefits for the Broader Community

Community Health Education and Health Promotion Programs (NCAL and SCAL)

Health Education provides evidence-based clinically effective programs, printed materials, and training sessions to empower participants to build healthier lifestyles. This program incorporates tested models of behavior change, individual/group engagement and motivational interviewing as a language to elicit behavior change. Many of the programs and resources are offered in partnership with community groups, community clinics, libraries, nonprofit organizations, cable television channels, and schools.

Kaiser Permanente Educational Theatre (NCAL and SCAL)

Since 1986, KPET has been using live theatre, music, comedy, and drama to inspire children, teens, and adults to make healthier choices and better decisions about their well-being. Its award-winning programs are as entertaining as they are educational and were developed with the advice of teachers, parents, students, health educators, medical professionals, and professional theatre artists. Professional actors who are also trained health educators deliver all performances and workshops. KPET programs share health information and develop individual and community knowledge about leading healthier lives. KPET is provided free of charge to schools and the general community. In addition to performances and classroom workshops, KPET supplies schools and organizations with supplementary educational materials - including workbooks, parent and teacher guides, and student wallet cards - to reinforce the messages presented in the programs.

E. Health Research, Education, and Training Programs

Graduate Medical Education (GME)

The mission of Kaiser Permanente GME is to recruit and prepare the physician workforce of the 21st century by optimizing the unique clinical and educational opportunities within our integrated model of care, which is now considered the gold standard for improving the entire U.S. health care system. Residents trained in our health care settings utilize technology to provide evidence-based, patient-centered care in a team-based model, employ population management strategies, and cultivate their skills in cultural sensitivity, effective communication and leadership. As part of their training, residents participate in rotations at school-based health centers, community clinics, and homeless shelters.

Non-MD Provider Education and Training Programs

Kaiser Permanente provides education, training, residences, internships, and/or scholarships and stipends for non-physician health care professionals in nursing, pharmacy, physical therapy, psychology, and radiology. This includes Northern California Region's

Kaiser Permanente School of Allied Health Sciences, which offers 18-month training programs in sonography, nuclear medicine, and radiation therapy and Southern California Region's Hippocrates Circle Program, which was designed to provide youth from under-represented communities and diverse backgrounds with an awareness of career opportunities as a physician.

Health Research

Kaiser Permanente conducts, publishes, and disseminates high-quality epidemiological and health services research to improve health and medical care throughout our communities. Our Division of Research (NCAL), Department of Research and Evaluation (SCAL), Kaiser Foundation Research Institute, and Nursing Research Programs deploy a wide range of research methods, including clinical research, health care services research, and epidemiological and translational studies on health care that are generalizable and broadly shared, helping build a knowledge base that improves health and health care services.

III. KFH-Panorama City and Antelope Valley Community Served

A. Kaiser Permanente’s definition of community served

Kaiser Permanente defines the community served by a hospital as those individuals residing within its hospital service area. A hospital service area includes all residents in a defined geographic area surrounding the hospital and does not exclude low-income or underserved populations.

B. Demographic profile of the community served

The following tables include race, ethnicity data for the KFH-Panorama City and Antelope Valley service area. Please note that "race" categories indicate "non-Hispanic" population percentage for Asian, Black, Native American/Alaska Native, Pacific Islander/Native Hawaiian, Some Other Race, Multiple Races, and White. "Hispanic/Latinx" indicates total population percentage reporting as Hispanic/Latinx.

Panorama City and Antelope Valley Service Area Demographics

	Panorama City	Antelope Valley
Total population:	1,253,874	442,257
American Indian/Alaska Native	0.2%	0.4%
Asian	9.6%	4.2%
Black/African American	3.5%	13.8%
Hispanic/Latinx	52.4%	46.9%
Multiracial	2.3%	3.0%
Native Hawaiian/other Pacific Islander	0.1%	0.2%
Other race/ethnicity	0.3%	0.3%
White	31.7%	31.2%
Under age 18	22.7%	27.9%
Age 65 and over	12.1%	10.9%

C. Map and description of community served

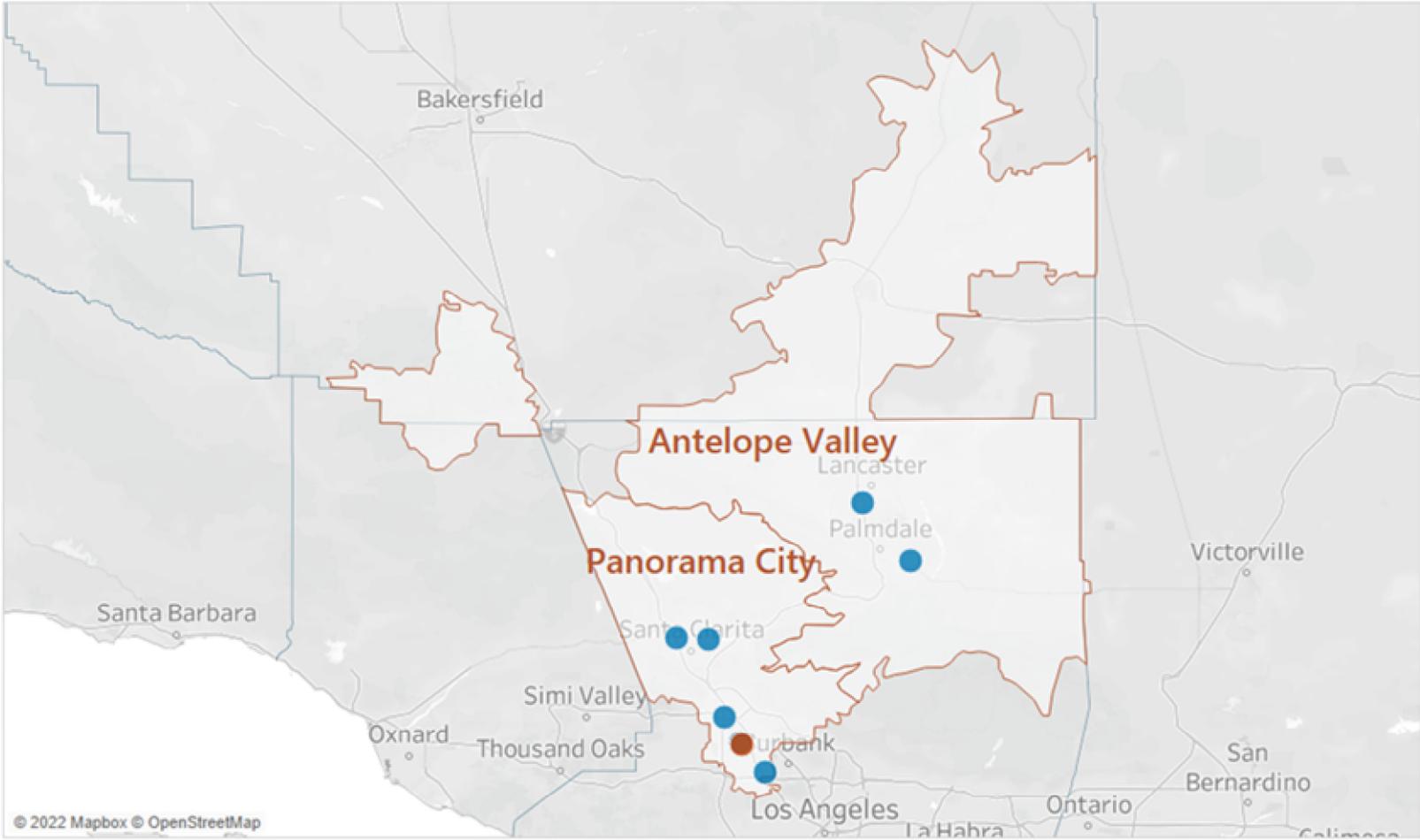
KFH-Panorama City Medical Center Service Area is part of an integrated delivery system that serves the communities of the East San Fernando Valley, Santa Clarita Valley, and Antelope Valley in addition to 4 zip codes in Kern County. For the purposes of this report, the KFH-Panorama City Medical Center Service Area distinguishes between the two sub-service areas of Panorama City Service Area and the Antelope Valley Service Area.

The Panorama City Service Area includes Agua Dulce, Arleta, Canyon Country, Castaic, Frazier Park, Granada Hills, Lake View Terrace, Mission Hills, Newhall, North Hills, North Hollywood, Pacoima, Panorama City, San Fernando, Santa Clarita, Saugus, Sherman Oaks, Stevenson Ranch, Sun Valley, Sunland, Sylmar, Tujunga, Universal City, Valencia, and Van Nuys.

The Antelope Valley Service Area includes Acton, California City, Elizabeth Lake, Hi Vista, Juniper Hills, Lake Hughes, Lake Los Angeles, Lancaster, Littlerock, Llano, Mojave, Palmdale, Pearblossom, Quartz Hill, Rosamond, and Valyermo.

KFH-Panorama City and Antelope Valley Service Area Map

● Kaiser Permanente hospital ● Kaiser Permanente medical offices



IV. KFH-Panorama City and Antelope Valley Community Health Needs

The following are the health needs that KFH-Panorama City and Antelope Valley is addressing during the 2020-2022 Implementation Strategy Period. For information about the process and criteria used to select these health needs and the health needs that were not selected (and the rationale), please review the 2019 CHNA Report and 2020-2022 Implementation Strategy Report at: <http://www.kp.org/chna>.

A. Health Needs Addressed

Access to Health Care. Access to comprehensive quality health care is important for the achievement of health equity and for increasing the quality of life for everyone. Limited access to health care can dramatically impact people's health outcomes. Access to certain kinds of care, such as maternal and infant health care, can impact the health outcomes of certain demographics more than others. Additionally, access to preventative care and treatment, such as for the prevention and treatment of STDs and HIV, reduces the spread of disease in communities and improves the health status of those throughout the service area. Through the community engagement process, health insurance, transportation, childcare, and awareness of available resources were identified by community members as some of the many mechanisms that would enable people to access necessary care. This health need was selected so that the promising interventions and practices available in the service area would reach all of those in the community and increase health outcomes overall.

Economic Security. Economic insecurity exists in both the Panorama City and Antelope Valley service areas. The experience of economic insecurity impacts local health needs, including asthma, poor mental health, obesity, diabetes, stroke, and cancer. In the Antelope Valley service area for example, on average, 22% of the population lives below the poverty level, and some subgroups in the service area, such as Latinos, experience higher levels of poverty (24%) than others. Through the community engagement process revealed that social and economic conditions greatly impact service area residents' ability to maintain a healthful lifestyle and prevent and manage chronic health conditions. For example, economic challenges contribute to lower educational attainment, which impact health outcomes across the life course and keeps residents at low income levels. Many residents must commute multiple hours a day in order to make a livable wage and pay for high living costs. This prevents many residents from having the time to exercise and cook healthy meals at home. Focusing on economic opportunity as a health need helps to draw connections between socioeconomic status, health, and illness and provides opportunities to intervene in areas where low income would otherwise result in worse health outcomes.

Mental Health and Behavioral Health. Mental health is an important component of a person's overall health and well-being. In fact, mental health issues can result in a 61% reduction in life expectancy. In the Panorama City and Antelope Valley service areas, 12% of residents report experiencing a mental health problem. Available data suggests White residents in the service areas are disproportionately impacted and die from suicide at nearly 70% above the service area average. In focus groups conducted during the community engagement process, community members emphasized the lack of available mental health services, especially for children in the Antelope Valley service area. Focusing on healing trauma and teaching coping skills is an important step for alleviating health issues that are exacerbated by stress. This health need was selected so that children, youth, adults, and older adults can have their mental and emotional health challenges alleviated and help build their resiliency.

Obesity/Diabetes/Healthy Eating Active Living. Access to supermarkets that carry affordable and healthful food options, safe outdoor recreational spaces, and preventative health care are important factors for preventing and managing chronic diseases like diabetes and obesity. Through the community engagement process, stakeholders emphasized that many Panorama City and Antelope Valley service area residents do not have access to these resources, especially those in minority communities, which contributes to higher rates of obesity. Challenges with food insecurity prevent community members from getting essential nutrients and instead encourage consumption of calorie dense foods that contribute to metabolic disorders. This is supported by the secondary data which indicates that Black and Latino residents in the Antelope Valley service area are disproportionately impacted, as they are obese at above average rates (31% and 12%, respectively) when compared to other ethnic and racial groups. In the Panorama City service area, Black and Latino residents are similarly impacted by obesity (39% and 25%, respectively). Addressing this health need by enhancing access to healthful foods and exercise is essential for preventing metabolic disorders and reducing multiple disease risk factors.

B. Health Needs Not Addressed

While all the health needs prioritized in the 2019 Community Health Needs Assessment process are important to address, the implementation strategy planning process requires KFH-Panorama City to conduct a selection process based on critical criteria including health need severity, magnitude, inequity, and the extent to which KFH-Panorama City is in a position to meaningfully address the need (see Section VII.A for a full description of selection criteria). Health needs that were not elevated across these critical criteria were not selected for the implementation strategy plan. Health needs not selected include: Heart Disease and Stroke, Maternal and Infant Health, and STDs/HIV/AIDS. These unselected health needs will be addressed through strategies for other selected health needs (such as access to care and food insecurity) that act as drivers for these health outcomes. See Section VIII for a full description of these strategies.

V. 2021 Year-End Results for KFH-Panorama City and Antelope Valley

The 2021 Year-End Results highlight a select set of activities and grant financial resources for addressing health needs. For a full description of strategies and activities to address health needs, please review the 2020-2022 Implementation Strategy Plan at <http://www.kp.org/chna>.

A. 2021 Community Benefit Financial Resources Provided by KFH-Panorama City and Antelope Valley

Total Community Benefit expenditures are reported as follows:

- Quantifiable Community Benefit such as facility use and in-kind donations are included if funded by KFH, provided in a KFH facility, or are part of a KFH Community Benefit Plan.
- Medical care services for vulnerable populations include unreimbursed inpatient costs for participation in Kaiser Permanente-subsidized and government-sponsored health care insurance programs.
- The unreimbursed portion of medical, nursing, and other health care professional education and training costs are included.

Resource allocations are reported, as follows:

- Financial expenditures are reported in exact amounts, if available, by hospital service area.
- If exact financial expenditure amounts were not available by hospital service area, then regional expenses were allocated proportionally on the basis of KFHP membership or other quantifiable data, such as the number of Kaiser Permanente Educational Theatre performances presented, or Summer Youth students employed within each hospital area's community at large.

Table C: KFH-Panorama City and Antelope Valley 2021 Year-End Community Benefit Expenditures

	2021
Medical Care Services for Vulnerable Populations	
Medi-Cal shortfall ¹	\$5,884,085
Charity care: Charitable Health Coverage Programs ²	\$9,834
Charity care: Medical Financial Assistance Program ³	\$5,195,526
Grants and donations for medical services ⁴	\$255,498
Subtotal	\$11,344,943
Other Benefits for Vulnerable Populations	
Summer Youth and INROADS programs ⁶	\$41,688
Grants and donations for community-based programs ⁷	770,571
Community Benefit administration and operations ⁸	747,646
Subtotal	\$1,559,905
Benefits for the Broader Community	
Community health education and promotion programs	\$92,708
Kaiser Permanente Educational Theatre ⁹	651,129
Grants and donations for the broader community ¹⁰	100,573
National board of directors fund	26,791
Subtotal	\$871,201
Health Research, Education and Training	
Non-MD provider education and training programs ¹¹	624,141
Grants and donations for health research, education, and training ¹²	80,304
Health research	640,393
Subtotal	\$1,344,838
Total Community Benefits Provided	\$15,120,887

TABLE C ENDNOTES

- ¹ Amount includes hospital-specific, unreimbursed expenditures for Medi-Cal Managed Care members and Medi-Cal Fee-for-Service beneficiaries on a cost basis.
- ² Amount includes hospital-specific, unreimbursed expenditures for Other Plan members and unreimbursed inpatient expenditures for Charitable Health Coverage on a cost basis.
- ³ Amount includes unreimbursed care provided at this facility to patients who qualify for the Medical Financial Assistance on a cost basis.
- ⁴ Figures reported in this section for grants and donations for medical services consist of charitable contributions to community clinics and other safety-net providers; community health partnerships and collaboratives; and special Request for Proposals to support specific health issues such as childhood obesity, asthma, etc. The amount reported reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- ⁵ Watts Counseling and Learning Center's service expenses are divided among three hospitals: KFH-Downey, KFH-South Bay, and KFH-West Los Angeles.
- ⁶ Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the number of Summer Youth students hired.
- ⁷ Figures reported in this section for grants and donations for community-based programs consist of charitable contributions made to external nonprofit organizations for a variety of programs and services that address the nonmedical needs of vulnerable populations. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.
- ⁸ The amount reflects the costs related to providing a dedicated community benefit department and related operational expenses.
- ⁹ Figures reported in this section are hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members, or several related denominators such as the number of Educational Theatre performances or health education programs.
- ¹⁰ Figures reported in this section for grants and donations for the broader community consist of charitable contributions made to external nonprofit organizations to educate health care consumers in managing their own health and making informed decisions when obtaining services; and to develop, produce, or communicate health care-related public policy information for a variety of programs and services aimed at general well-being of the community. The amount reflects hospital-specific, unreimbursed

expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.

- 11** Amount reflects the net expenditures for health professional education and training programs.
- 12** Figures reported in this section for grants and donations for the education of health care professionals consist of charitable contributions made to external nonprofit organizations, colleges, and universities to support the training and education of students seeking to become health care professionals. The amount reflects hospital-specific, unreimbursed expenditures. When hospital-specific expenditures were not available, dollars were allocated to each hospital based on the percentage of Health Plan members.

B. 2021 Examples of KFH-Panorama City and Antelope Valley Activities Addressing Selected Health Needs

All Kaiser Foundation Hospitals (KFH) carefully consider the evidence-base when determining which goals, strategies, and related activities would be most effective in addressing priority health needs. It's anticipated that successful implementation of key activities (programs, grants, collaboration, and/or in-kind assets), tied to key goals and strategies, can contribute toward improving the priority health needs in the community. For information on the goals and strategies that were selected for each health need, please refer to the KFH-Panorama City Implementation Strategy Report, posted on the internet at <http://www.kp.org/chna>.

Mechanisms for monitoring progress are tailored to each activity and may include the collection and documentation of tracking measures such as number of grants made, number of dollars spent, number of people reached/served, and number and role of KFH volunteers. KFH also conducts evaluations of larger grant initiatives to understand both progress and outcomes. In addition to internal monitoring and evaluation, KFH requires grantees to propose, track, and report outcomes of the projects for which they have received funding.

The below tables provide highlights for a select number of programs, grants, collaboration and/or assets that aims to address the identified health needs for KFH-Panorama City and Antelope Valley. The examples provided below are illustrations and not an exhaustive list. Where appropriate, summative information is provided for programs that have been implemented in multiple years.

The total number and amount of paid grants to address a health need include those that are awarded to organizations providing programs serving the KFH-Panorama City and Antelope service area and may also serve other KFH service areas. Grant examples denoted with (~) provide services and/or programs in multiple Kaiser Foundation Hospital service areas. Grant examples denoted with (*) were distributed from the Kaiser Permanente Southern California Charitable Contribution Fund, a Donor Advised Fund (DAF) administered by the California Community Foundation; accordingly, grant amounts were not included in the community benefit totals for 2021 (Tables B and C). In addition to the below examples, which address specific health needs, Kaiser Permanente, Southern California implements additional community programs that address multiple health needs:

- Educational Theatre brings free, live theatrical programs to schools and communities. The programs are designed to inspire children, teens and adults to make healthier choices and informed decisions about their health by focusing on

topics such as health reading and literacy, conflict management, healthy eating and active living, bullying, and sexually transmitted infections. All performances are delivered by professional actors who are also trained health educators.

- In 2021 Educational Theater provided 188 events in KFH-Panorama City communities, reaching 16,107 youth and 1,072 adults across 19 locations.
- In 2021 Educational Theater provided 57 events in KP-Antelope Valley communities, reaching 3,220 youth and 383 adults across 11 locations.

Need	Summary of impact	Examples of impactful efforts
Access to Care	During 2021, Kaiser Permanente awarded 6 grants, totaling \$93,357 addressing this priority health need in the Panorama City and Antelope Valley service area. In addition, a portion of money managed by a donor advised fund at California Community Foundation was used to award 10 grants, totaling \$618,809 that address this need.	<p><u>Providing Affordable Healthcare</u> In 2021, KFH-Panorama City provided \$5,884,085 in medical care services to 57,565 Medi-Cal recipients (both health plan members and non-members) and \$5,195,526 in medical financial assistance (MFA) for 7,953 beneficiaries.</p> <p><u>Behavioral Health Services for Very Low-Income Patients</u> Valley Community Healthcare was awarded \$15,000 over 12 months to provide culturally appropriate behavioral health services via telemedicine to predominately Latinx patients living in the San Fernando Valley experiencing high levels of anxiety and depression. This program is expected to serve 140 individuals by providing individuals with appointments with behavioral health providers and satisfaction with the services provided.</p> <p><u>California Primary Care Association (CPCA) Core Grant Proposal~*</u> CPCA was awarded \$300,000 over two years to support the organization’s core services, including training, technical assistance, conferences, and peer networks. The grant is expected to serve 35,000 California community health center staff and leadership, policy makers, and stakeholders.</p>
Economic Opportunity	During 2021, Kaiser Permanente awarded 25 grants, totaling \$497,831 addressing this priority health need in the Panorama City and Antelope Valley service area. In addition, a portion of	<p><u>Healthy Connections to Jobs and Care!</u> Center for Living and Learning was awarded \$15,000 over 12 months to provide employment readiness and placement services, along with case management services, to individuals transitioning from incarceration and drug treatment with significant barriers to employment. This program is expected to serve 85 individuals by enabling individuals to complete intensive employment services, obtain employment, and obtain housing and health care assistance.</p>

Need	Summary of impact	Examples of impactful efforts
	<p>money managed by a donor advised fund at California Community Foundation was used to award 5 grants, totaling \$920,476 that address this need.</p>	<p><u>California Housing Services & Operating Subsidy Fund for Project Homekey~*</u> Enterprise Community Partners was awarded \$12,500,000 over two years to establish a public-private partnership fund to support operating costs and wraparound services for vulnerable populations. The partnership is expected to provide housing for about 1,500 individuals and technical assistance to 20 housing projects across California.</p> <p><u>Inner City Capital Connections Program~</u> Initiative for a Competitive Inner City, Inc. was awarded \$180,000 to support business owners in under-resourced communities to build capacity for sustainable growth. The initiative is expected to provide training and resources for 50-75 local businesses in the Kaiser Permanente Southern California Region.</p>
Mental Health	<p>During 2021, Kaiser Permanente awarded 14 grants, totaling \$258,011 addressing this priority health need in the Panorama City and Antelope Valley service area</p>	<p><u>We Achieve More Through Resiliency</u> Saugus Union School District was awarded \$15,000 over 12 months to foster resiliency of staff and students through a coalition of service providers who will develop practices that improve social-emotional health. This program is expected to serve 11,000 individuals by creating an environment where students and teachers feel safe at school, reducing office referrals and absenteeism, and improving student grades and test scores.</p> <p><u>Child Behavioral Health Agenda~</u> Children Now was awarded \$300,000 over two years to lead the development of California CBHA policies to improve children’s behavioral health. The program is expected to develop a policy agenda to better serve children and youth exposed to poverty, racism, and adverse childhood experiences in California.</p>

Need	Summary of impact	Examples of impactful efforts
		<p><u>Operation Healthy Homecoming for Veterans and Their Families</u> Mental Health America of Los Angeles was awarded \$24,000 to address gaps in the system of care for Veterans and their families. This program will assist 205 Veterans who are homeless or at-risk of homelessness achieve housing and financial stability.</p>
<p>Obesity/ Healthy Eating Active Living</p>	<p>During 2021, Kaiser Permanente awarded 10 grants, totaling \$130,500 addressing this priority health need in the Panorama City and Antelope Valley service area. In addition, a portion of money managed by a donor advised fund at California Community Foundation was used to award 4 grants, totaling \$72,619 that address this need.</p>	<p><u>Enhancing Food Security and Well-Being</u> Project Angel Food was awarded \$15,000 over 12 months to provide free home-delivered medically tailored meals and nutritional assessments to low-income homebound residents. This program is expected to serve 520 individuals by reducing stress about where their food will come from, enabling clients to maintain taking their medications, and help them feel healthier.</p> <p><u>Improving Fresh Produce Access through Food Recovery</u> Food forward was awarded \$90,000 to support food recovery and distribution efforts. This program will provide fresh fruits and vegetables to 60,000 low-income families in 8 Southern California counties.</p>